

## Who Do I Contact?

Helping you to find the right council first time

### Introduction

In our district there are three main councils working together to provide your services. These councils are:

- Cambridgeshire County Council
- Huntingdonshire District Council
- Town and parish councils

Sometimes knowing who to contact can be difficult because each of the councils has responsibility for different things. This document has been produced as a quick guide so you will know who to contact for each of the main services provided.

### Cambridgeshire County Council

Website: [cambridgeshire.gov.uk](http://cambridgeshire.gov.uk)

Contact details: <https://www.cambridgeshire.gov.uk/council/contact-us>

#### Services:

- Adult social care, occupational therapy and learning disabilities
- Birth, deaths and marriages
- Citizenship
- Blue Badges
- Concessionary bus passes
- Children's social care
- Highways
- Libraries
- Schools
- Household recycling centres

### Huntingdonshire District Council

Website: [huntingdonshire.gov.uk](http://huntingdonshire.gov.uk)

Main Switchboard [01480 388388](tel:01480388388) Monday to Thursday 8.45am – 5pm and Friday 8.45am to 4.30pm

Telephone Payments: [01480 388165](tel:01480388165) (24 hours, 7 days a week)

- Building Control: [0300 772 9622](tel:03007729622)
- Business rates: [01480 388030](tel:01480388030)
- Car parks: [01480 388640](tel:01480388640)
- Council Tax: [01480 388030](tel:01480388030)
- Electoral registration: [01480 388017](tel:01480388017)
- Environmental health: [01480 388302](tel:01480388302)
- Housing: [01480 388218](tel:01480388218)
- Housing and Council Tax benefit: [01480 388308](tel:01480388308)
- Licensing: [01480 387075](tel:01480387075)
- Pest control: [01480 388319](tel:01480388319)
- Planning: [01480 388424](tel:01480388424)
- Refuse collection: [01480 388640](tel:01480388640)
- Street cleaning: [01480 388640](tel:01480388640)
- For any One Leisure enquiries please call [01480 388111](tel:01480388111)

## Town and parish councils

There are several town and parish councils within our area, and you will need to contact your local town or parish council directly.

Details can be found [on our website](#)..

Town and parish councils deal with a range of services including some of the following: allotments, bus shelters, cemeteries, international twinning, lighting, footways, play areas, public toilets, village halls and war memorials.

## For further information

Telephone: [01480 388388](tel:01480388388)

Email: [mail@huntingdonshire.gov.uk](mailto:mail@huntingdonshire.gov.uk)

Website: [huntingdonshire.gov.uk](http://huntingdonshire.gov.uk)

Write to us at:

Pathfinder House

St Mary's Street

Huntingdon

PE29 3TN

## **Other useful contacts**

### **Cambridgeshire Fire & Rescue Service**

Website: [cambsfire.gov.uk/](http://cambsfire.gov.uk/)

Telephone: [01480 444500](tel:01480444500)

### **Cambridgeshire Police Authority**

Website: [cambs.police.uk/](http://cambs.police.uk/)

Telephone: [101](tel:101)

### **Cambridgeshire County Council**

Website: [cambridgeshire.gov.uk](http://cambridgeshire.gov.uk)

Telephone: [0345 045 5200](tel:03450455200)

### **Chorus Homes**

Website: [chorushomesgroup.co.uk/](http://chorushomesgroup.co.uk/)

Telephone: [0345 266 9760](tel:03452669760)

### **Fraud Hotline**

Telephone: [0800 854 440](tel:0800854440)

### **Axiom Floating Support**

Telephone: [0300 123 7598](tel:03001237598)

### **Citizens Advice**

Website: [www.citizensadvice.org.uk/](http://www.citizensadvice.org.uk/)

Telephone: [0344 245 1292](tel:03442451292)