HAWK EYE

Huntingdonshire District & Cambridge City Council

Shared Service Monitoring Centre

Q1 Performance Review

Financial Year 2022/23







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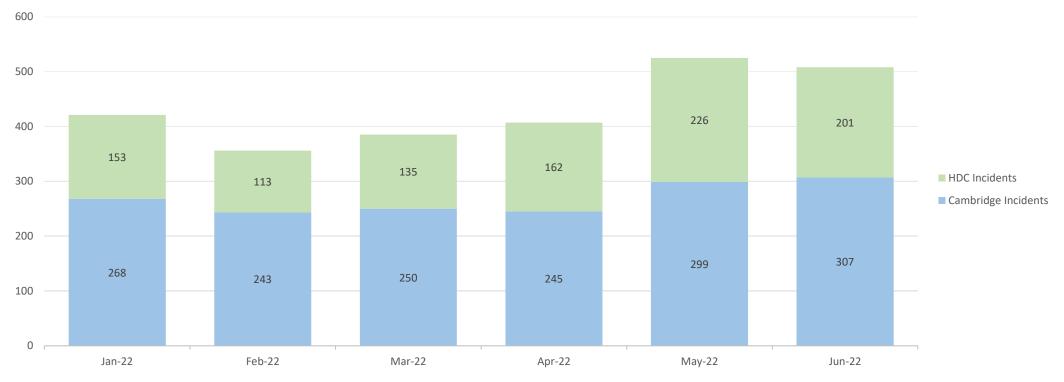
TOPLINE SERVICE PERFORMANCE



Q1 TOTAL CCTV INCIDENTS BY COUNCIL







This chart shows the total number of CCTV incidents split by HDC and Cambridge City Council. As you can see, there are consistently more incidents per month within Cambridge City. These are broken down into Crime and Non-crime incidents over the next 3 slides.

The table to the right shows you the difference in incident numbers recorded in the same period, going back to 'pre-pandemic' 2019.

	HDC	Cambs City	Total
Jan '19 – Jun '19	938	1225	2163
Jan '20 – Jun '20	935	1091	2026
Jan '21 – Jun '21	852	1186	2038
Jan '22 – Jun '22	990	1612	2602



Q1 TOTAL CCTV <u>CRIME</u> INCIDENTS BY CATEGORY



	Sum of Apr	Sum of May-	Sum of Jun-
Row Labels	22	22	22
Anti Social Behaviour	57	55	67
Begging/Vagrancy	4	2	2
Breach of Conditions	3	10	4
Criminal Damage	11	8	7
Drug Offences	13	8	10
Fraud	2	1	2
Hoax Calls	0	0	0
Possession of Offensive Weapon	7	9	17
Public Indecency	3	0	3
Road Traffic Incidents	6	12	13
Road Traffic Offences	12	27	20
Robbery / theft	5	7	6
Sexual offences	3	6	8
Suspicious Activity	28	37	29
Theft / Shoplifting	43	58	44
Violence	73	82	81
Wanted Person	7	10	5
Grand Total	277	332	318

Category	Q1 2021- 2022	Q1 2022- 2023	Movement %
Theft/Shoplifting	79	145	+ 84%
Criminal Damage	10	26	+ 160%
Fraud	1	5	+ 400%
Breach of Conditions	7	17	+ 143%
Possession of Offensive Weapon	14	33	+ 136%
Public Indecency	3	6	+ 100%
Sexual Offences	3	17	+ 466%

The table above shows the total crime incidents recorded so far this year, broken down into categories. As you can see from the highlighted rows, 'Anti-social behaviour', 'Theft/Shoplifting' and 'Violence' are consistently higher than other categories.

The table to the right shows the significant increases compared to the same period last year.



Q1 TOTAL CCTV <u>NON-CRIME</u> INCIDENTS BY CATEGORY 🙇





Row Labels	Sum of Apr-22	Sum of May-22	Sum of Jun-22	
Alarm Activation	4	8	8	
Ambulance Incident	1	8	2	
Demonstration/Protest	4	2	2	
Fire Incident	4	0	3	
Police Incident	19	22	29	
Public Welfare	98	153	146	
Grand Total	130	193	190	

Category	Q1 2021- 2022	Q1 2022- 2023	Movement %
Demonstration/Protest	29	8	- 73%

The table above shows the total non-crime incidents recorded so far this year, broken down into categories.

Public welfare continues to be the highest category, consistently making up over 50% of the total figures. The team have recorded 397 public welfare incidents so far this year, compared to 340 in the previous year (a 17% increase).

*Public welfare category includes incidents such as missing person, concern for vulnerable people etc.



Q1 <u>CRIME</u> INCIDENTS BY CATEGORY & ZONE



	Sum of	Sum of	Sum of St	Sum of St	Sum of	Sum of	Sum of
Row Labels	Cambs City	Huntingdon	lves	Neots	Ramsey	Yaxley	Godmanchester
Anti Social Behaviour	108	55	8	7	0	0	0
Begging/Vagrancy	8	0	0	0	0	0	0
Breach of Conditions	11	6	0	0	0	0	0
Criminal Damage	18	6	0	2	0	0	0
Drug Offences	8	12	3	8	0	0	0
Fraud	2	1	0	0	0	0	0
Hoax Calls	0	0	0	0	0	0	0
Possession of Offensive Weapon	22	4	3	2	2	0	0
Public Indecency	1	2	0	0	0	0	0
Road Traffic Incidents	20	8	0	2	1	0	0
Road Traffic Offences	40	5	7	5	3	0	0
Robbery / theft	16	0	0	1	1	0	0
Sexual offences	13	4	0	0	0	0	0
Suspicious Activity	52	29	5	7	1	0	0
Theft / Shoplifting	85	47	5	5	2	1	0
Violence	153	51	12	17	3	0	0
Wanted Person	14	6	0	1	0	0	1
Grand Total	571	236	43	57	13	1	1

Note - you can find pie charts for each zone in the appendix



Q1 NON - CRIME INCIDENTS BY CATEGORY & ZONE

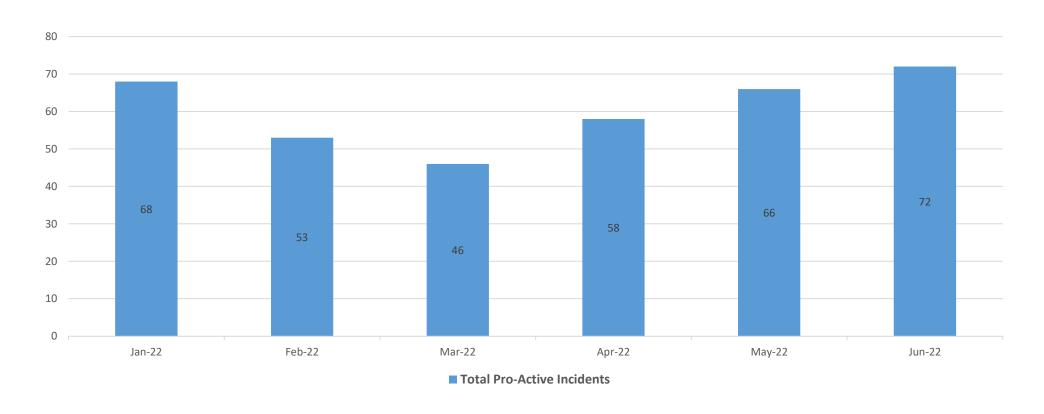


					Sum of Ramsey		Sum of Godmanchester
NOW Edition	Carries City	- rantingaon		110013	ranioe y	ruxicy	- Coamanonester
Alarm Activation	13	2	. 5	0	0	0	0
Ambulance Incident	4	4	1	2	0	0	O
Demonstration/Prot							
est	8	0	0	0	0	0	0
Fire Incident	3	4	. 0	0	0	0	0
Police Incident	35	21	. 5	6	2	1	0
Public Welfare	217	96	20	50	6	1	7
Grand Total	280	127	31	58	8	2	7



Q1 TOTAL PRO-ACTIVE CCTV INCIDENTS



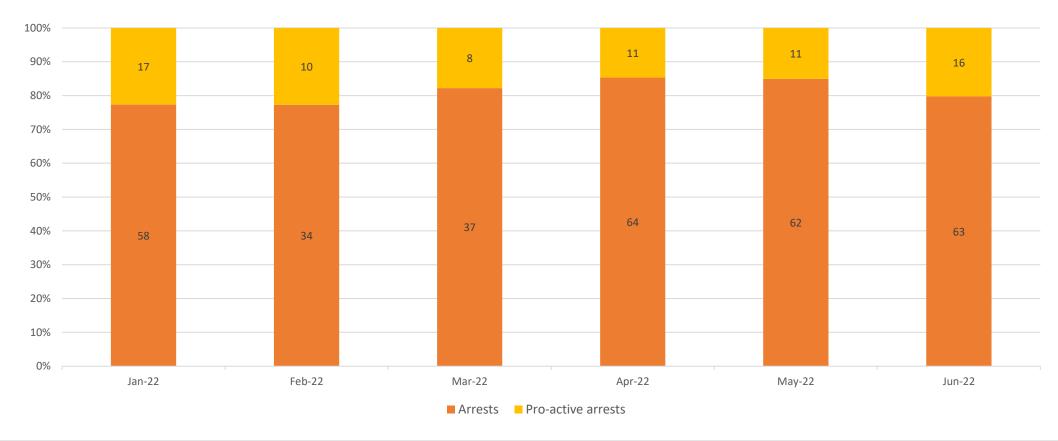


This chart shows the number of pro-active incidents by month. These are incidents where CCTV operators have used their observation skills and training to spot incidents that may have otherwise been missed.



Q1 TOTAL ARRESTS / PRO-ACTIVE ARRESTS





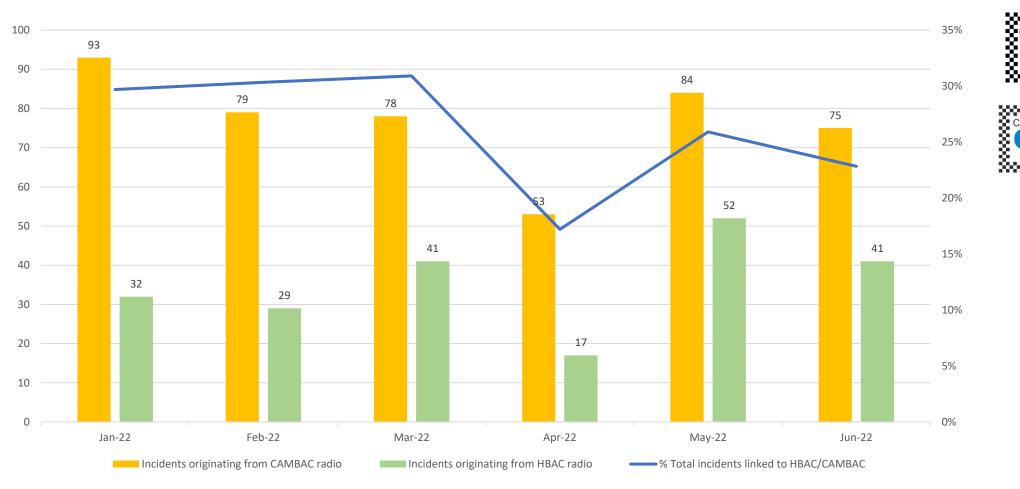
This chart shows the total number of arrests logged on the VTAS system and also the percentage of those arrests that were linked to pro-active incidents.

It is worth noting that not all arrests linked to incidents are recorded. This is an area in which our team can improve, better communication between CCTV and police, following up after incidents are closed.



Q1 TOTAL CCTV INCIDENTS LINKED TO HBAC & CAMBAC



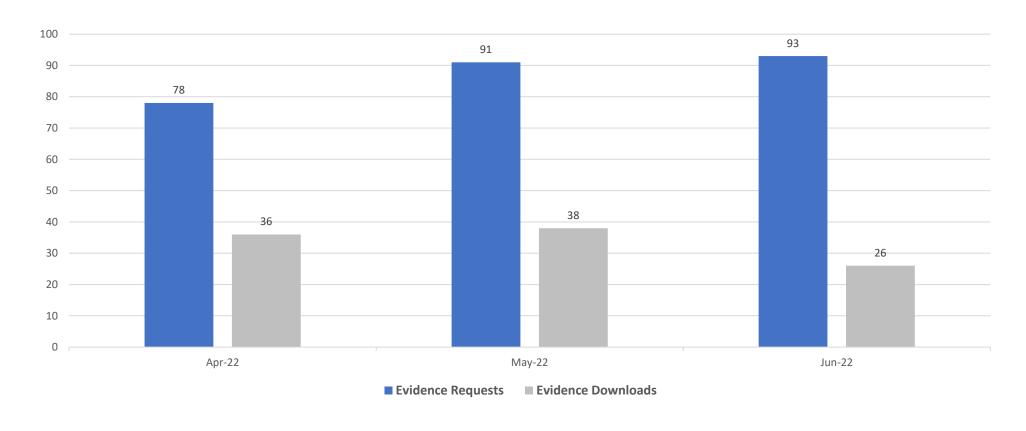


The chart above shows the number of incidents directly linked to the CAMBAC and HBAC radios. There was a significant dip recorded in April, it is unknown why this would have happened. The figures have since picked up again with CAMBAC recording the larger percentage of incidents/calls.



Q1 TOTAL CCTV EVIDENCE REQUEST & DOWNLOADS





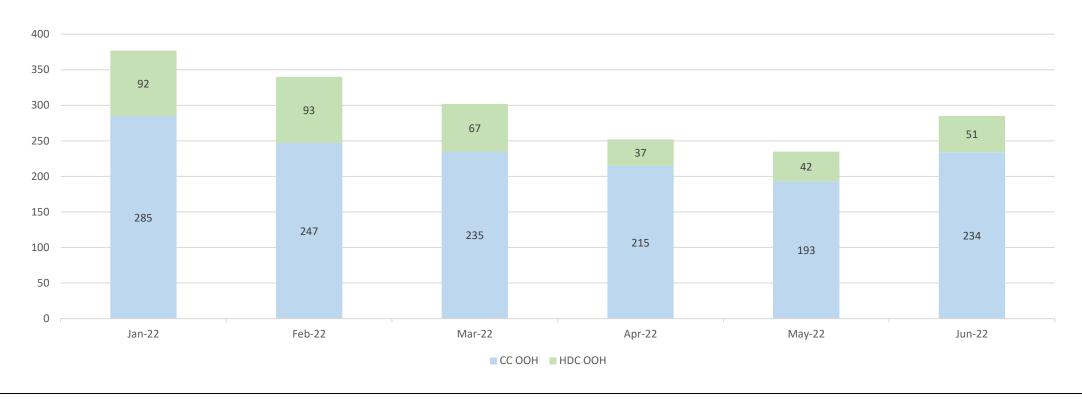
This chart shows the number of evidence requests and downloads over the last quarter. As you can see there is a significant difference in number of requests to number of downloads, in particular June saw 93 requests but only 26 were actually downloaded.



Q1 TOTAL OUT OF HOURS CALLS RECEIVED







Out of Hours calls have reduced in number since the start of the year, 377 received in January compared to 285 in June, with a dip in April and May.

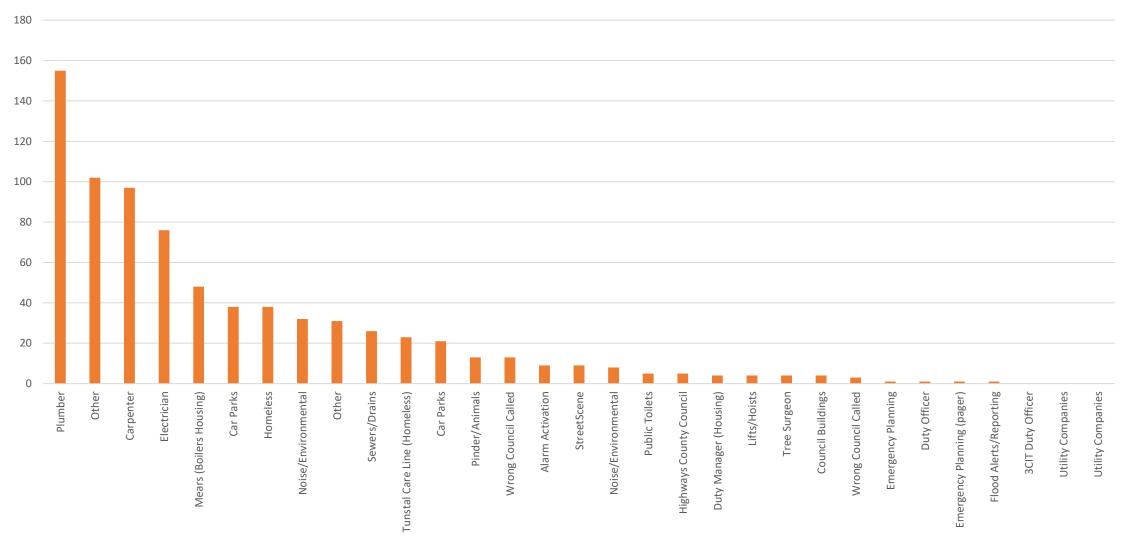
The calls received are broken down into category on the next slide, as you will see the highest number of calls are regarding Plumbing issues.



Q1 TOTAL OUT OF HOURS CALL CATEGORIES

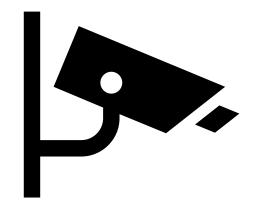






CCTV INCIDENT HIGHLIGHTS

APRIL 2022 – JUNE 2022



CCTV INCIDENT HIGHLIGHTS

- Our CCTV Operators regularly achieve fantastic results and we would like to share a number of highlights captured over the last quarter.
- The following incident write ups include a mx of crime and non-crime across both councils.
- We have experienced some excellent results; from pro-active arrests to tracking down some of our most vulnerable residents; saving lives and preventing crime from the control room.







OFFENSIVE WEAPON – HUNTINGDON



Incident 9505 – 6th April 2022 – MO, MP

FEMALE LOCATED IN POSSESSION OF KNIFE

A call was received from police, reporting a female in the town centre who has been reported to have a knife. Operators took the description and deployed cameras.

Operators searched the area and found a female sitting on a town centre bench, she appeared to be drunk and had blood on her hands and clothes. Police were informed of her location and guided to her location. When they found her she was in possession of several cutlery items as well as a knife, her hands were bleeding heavily. The female was arrested and taken away in a police van to receive medical attention.



REACTIVE ARREST – THEFT – CAMBRIDGE

Incident $9555 - 9^{TH}$ April 2022 - AS, GB



CATALYTIC CONVERTER THIEF ARRESTED

A call was received from police, asking for observations at a city centre car park where a reported catalytic converter theft was in progress.

Operators deployed cameras and could see a car that had been jacked up, they relayed this information to police along with a description of the cars involved and their index numbers.

Observations were maintained as police officers made their way to the scene, a description was taken of the male seen at the scene. When police were nearing the location the male in question ran to his vehicle and started to make his way down the multi storey carpark levels. He stopped on level 5 and was seen exiting the vehicle, and running away on foot. Police officers began chasing the male and eventually caught him a few streets away from the crime scene. He was arrested and taken away in a police van.



PRO-ACTIVE ARRESTS – DRUGS - CAMBRIDGE

CAMBRIDGE CITY COUNCIL

Incident $9644 - 15^{TH}$ April 2022 - MO, MP

DRUG DEALERS ARRESTED

Operators noticed two males at a city centre cash machine, they seemed very aware of the cameras and were acting suspiciously. Observations were maintained as the pair walked around the city centre, at one point one of the males was seen to take something out of his trousers, and a short time after this he was seen ducking down behind a car as if hiding from the cameras.

The male was then seen diving into the rear seat of the car, along with the other male and a third male joined them, getting into the driver seat. Once they were all in the car operators used the cameras to observe a package of white powder being exchanged for money, an obvious drug deal taking place. This information was all relayed to the police via airwaves and officers were deployed.

Officers arrived, the male who had been seen buying the drugs ran away and managed to lose the officers who chased him. The other 2 males were arrested and found to be in possession of drugs and imitation firearms.

This pro-active arrest is a great example of operators using their intuition and spotting people who are acting suspiciously – a great result.



REACTIVE INCIDENT – PUBLIC WELFARE – ST NEOTS



Incident 9960 – 4th May 2022 – PM, LM

CONCERN FOR FEMALE

Operators spotted a female walking towards the town centre bridge, as it was the early hours of the morning and she was alone they decided to maintain observations.

As the operators watched the female cross the bridge, she stopped and climbed over the railings, police were informed and officers were immediately despatched. The bridge was closed off at both ends and several police units arrived on scene. Paramedics also arrived on scene and fire brigade were put on standby.

After police officers spoke with the female for a while she climbed back over the railings and was then led to an ambulance.

This proactive work from the team potentially saved a life on this occasion, a fantastic result.



REACTIVE ARRESTS — AFFRAY - CAMBRIDGE

CAMBRIDGE CITY COUNCIL

Incident 10128 – 14th May 2022 – MP, MO

LARGE GROUP OF MALES ARRESTED FOR FIGHTING

Operators received a call via the CAMBAC radio, it was from a city centre night club, reporting a large fight outside their premises. Cameras were deployed and police were immediately informed.

Observations were maintained on the group and shared to the police feed, operators could see 3 males within the group using belts and trying to assault people with them. Descriptions were taken of what appeared to be the main offenders.

First officers arrive on scene and try to separate the group, one male is arrested and others leave the scene and make their way up the road. One of these males is seen grabbing a glass bottle and throwing it back in the direction of the police officers.

Observations continued as the group moved its way across the city centre, splitting up and then gathering again, continuing to fight each other using belts. Police gradually catch up with the group and further arrests are made, 7 in total!



PROACTIVE ARREST – BIKE THEFT – CAMBRIDGE

Incident $10169 - 16^{TH}$ May 2022 - CJ, MO



BIKE THIEF ARRESTED

Operators spotted a male trying the force the lock off an expensive bicycle locked up in the city centre. He was seen removing the lock and then stealing the bike, cameras were deployed and observations were maintained, police were informed. The suspect stopped to talk to someone and his identity was confirmed, he was a known bike thief and had been arrested in the past, this information was relayed to police and observations continued.

Police arrive at the scene, confirm the identity of the male who had specific court orders not to be with a bike unless he could prove it was his and not to have tools that could be used to steal bikes. He was arrested and taken away in a police van.

A great example of proactiveness, and a bike thief stopped in his tracks!



REACTIVE ARREST— DRUGS — ST NEOTS



Incident 10577 – 6TH June 2022 – PM, MO

MALE ARRESTED IN POSESSION OF DRUGS

Operator overheard a mobile police unit speaking with VB over the airwaves, they described a male they were looking for and the last known location.

Cameras were deployed and the operator quickly spotted a male that fitted the description, this information was given to the police and officers soon arrived on scene. The male was searched and then arrested, he was found to have class A drugs in his possession.



REACTIVE ARREST – ANTI-SOCIAL BEHAVIOUR – HUNTINGDON



Incident 10624 – 8th June 2022 – AW, CJ, MP

MALE ARRESTED FOR ANTI-SOCIAL BEHAVIOUR

Operators observed a group of four youths surrounding street drinkers in Huntingdon town centre, one of the youths appeared to start kicking one of the street drinkers who was sat on the grass.

Police were made aware of the situation and observations continued. One of the group was then seen to pick up dirt/stones and throw it at the street drinkers, he appeared to be the main offender and his description was given to police.

Officers arrived on scene in an unmarked vehicle, when the youths saw officers they ran in separate directions but operators assisted in tracking down the main offender, he was caught and arrested.



REACTIVE ARREST – OFFENSIVE WEAPON - CAMBRIDGE



Incident 10623 – 8th June 2022 – CJ, AW, MP

MALE ARRESTED FOR CARRYING A KNIFE

Operators received a call over the airwaves from police, reporting a male walking around the city centre with a knife. A clear description was taken and cameras were deployed.

The male in question was located almost immediately, outside a city centre shop. Police were informed of his location and observations were maintained. The male started walking away from the shops just as officers arrived, they intercepted the male and he was arrested.

This was quick work by the operators and police, a potentially very dangerous incident was prevented.



REACTIVE ARREST – OFFENSIVE WEAPON – CAMBRIDGE

CAMBRIDGE CITY COUNCIL

Incident 10617 – 8th June 2022 – CJ, AW, MP

MALE WITH LARGE KNIFE LOCATED AND ARRESTED

A call was received via police airwaves, operators were asked to look out for a male who had run out of his youth hostel and was reported to have a knife. His description was taken and cameras were deployed, although there are not may cameras in the area where he was last seen.

Moments later, the operator searching for the male spotted someone who fit the description, he immediately informed police and nearby officers were alerted and made their way to the location. The male in question was walking with purpose, he looked agitated and appeared to be searching for someone, the operator took a closer look and could see a knife tucked into his waistband. This information was passed to police.

Officers quickly arrived on the scene and the male ran down a street off camera, thankfully he was soon caught and bought back to the police vehicle where he was arrested. The knife he had been carrying was a long, machete style knife. This could have resulted in very serious injuries and a potentially deadly incident was prevented due to the keen eye of our operators and the rapid police response.



REACTIVE INCIDENT – MISSING PERSONS – HUNTINGDON



Incident 10620 – 8TH June 2022 – CJ, MP, AW

MISSING TEENAGERS LOCATED

Operators overheard a police officer call over the airwaves, he believed he had seen two missing females who had gone missing from a secondary school over 24 hours ago.

Cameras were deployed to the location they had been spotted and they could be seen running across a meadow, towards the main road. This information was passed to police over the airwaves, and observations continued until they went off of camera.

The females were later seen in a similar location, cameras were deployed and the operator spotted them running across the main road and hiding behind a fence. Police officers arrived at the scene moments later and caught up with the females before they could run off again.

They were safely escorted into a police van and driven home.



REACTIVE INCIDENT – THEFT – HUNTINGDON



Incident 10844 – 16th June 2022 – LM, MC, EFF

GROUP OF SHOPLIFTERS APREHENDED

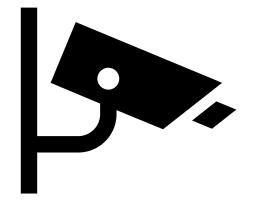
Operators received a call from a town centre premises via the HBAC radio. They had deterred a group from stealing £150 of items, their descriptions were taken and cameras were deployed.

Soon after, the group were spotted walking through the town centre. Operators continued to observe the group as they split up and went into different premises, always coming out with different items, which were suspected to be stolen. Eventually they were seen exiting a shoe shop, carrying several pairs of shoes and then leaving the location and heading to the bus station. Police were informed of this over the airwaves and officers were dispatched. They caught up with the group and finally stopped them after they were seen throwing stolen items over a wall.

They were questioned and then taken away in a police car.

CCTV IN THE NEWS

Q1 2022

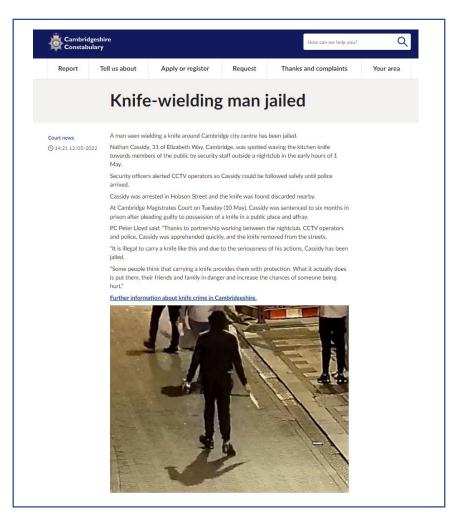




Q1 2022 - CCTV IN THE NEWS









Cambridgeshire

Knife-wielding man jailed | Cambridgeshire Constabulary (cambs.police.uk)

Court extends CBO and jails prolific bike thief | Cambridgeshire Constabulary (cambs.police.uk)



Q1 2022 - CCTV IN THE NEWS







News Release

Date: 05 May 2022 Status: Approved

Jail for man who instigated violent disorder in St Ives

A man who instigated a violent disorder in the centre of St Ives has been jailed.

CCTV operators captured the moment 18-year-old Charlie Wilson lead a group of people to Crown Place on 13 October last year to launch an attack on another group of people.

Wilson carried out the first punch before the fight fully broke out.

During the 20 second brawl Wilson was stabbed with a large kitchen knife to the leg before everyone ran from the scene.

Through CCTV footage officers were able to identify Wilson and other members of the group. A bag of blood stained clothes were found bagged up outside Wilson's home and the kitchen knife was found discarded in a wheelie bin in Crown Walk.

At Peterborough Crown Court on Friday (29 April), Wilson, of Lake Gardens, Dagenham, Greater London, was sentenced to 14 months in a young offenders institute after previously pleading guilty to possession of class B drugs and violent disorder.

ore information about knife crime ** F https://d

#SaferCambs



https://ww w.facebook. com/10006 8839375564 /posts/pfbid 038PrVqF1b TiNNaQx9Pt RgVVHLqGT LuWPEArzm 2h3DoB83w 6Sr2ywf6Zv h7eG3K58ul /?d=n



Q1 2022 - CCTV COMPLIMENTS





For your info, off the back of CCTV obtained for this job, a man has been charged with 4 offences today and remanded in custody by us to appear at court tomorrow.

Thanks again.

Oliver Bissill

Southern CID – D Relief 23rd June 2022

Thank you for such a quick response, it's great that quick action resulted in the arrest.

Thanks again.

(Regarding damage to railings and street furniture in St Neots)

Good morning,

I have been reading the reports from over the weekend and in case you weren't aware your door team did a great job at notifying CCTV control via the radio of a male with a knife in the street.

Due to this the male was promptly arrested by officers, and a large knife was recovered.

Great work!!!

Chris Robson

Town Clerk St Neots Town Council 30th May 2022

	Total for Q1 2022
Compliments Received	6
Complaints Received	0

Clare Metcalfe

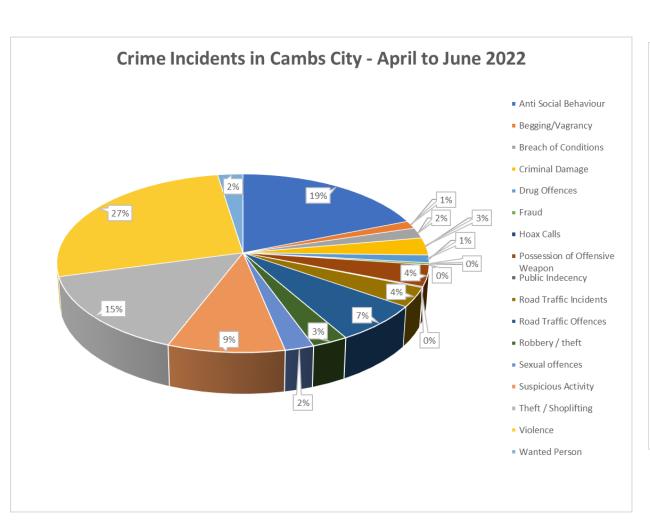
Licencing Officer for Cambridge Constabulary – Licensing South 1st May 2022

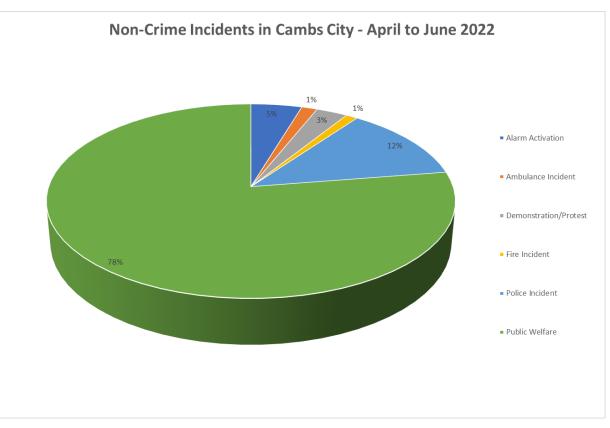




Q1 TOTAL INCIDENTS BY CATEGORY - CAMBS CITY



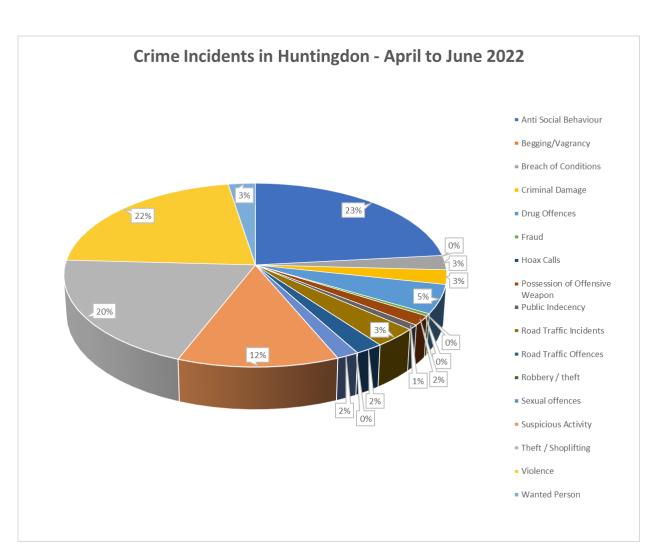


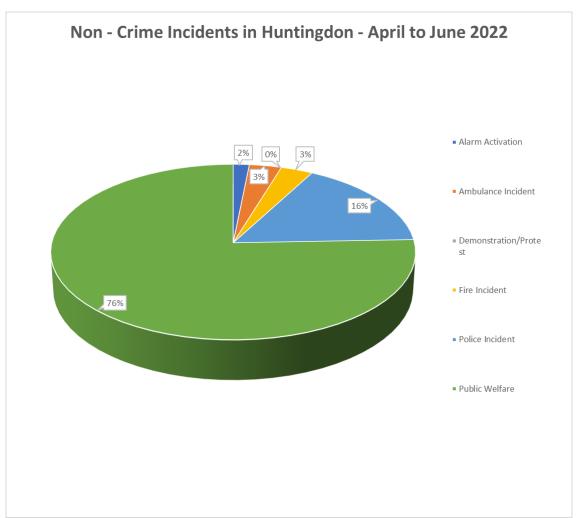




Q1 TOTAL INCIDENTS BY CATEGORY - HUNTINGDON



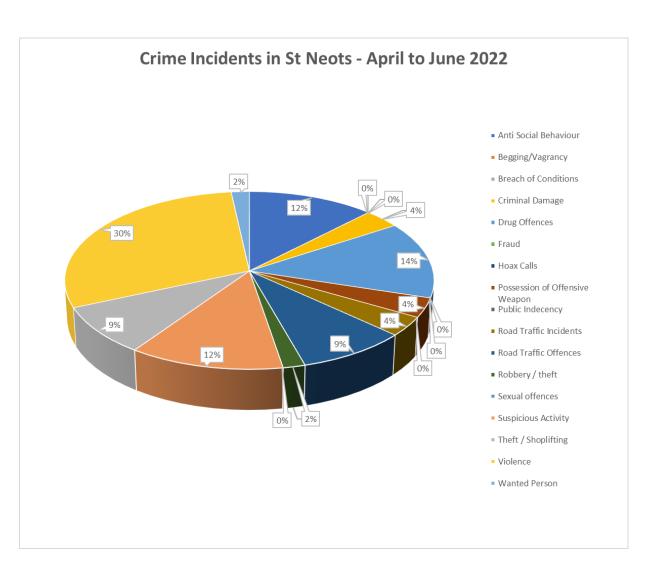


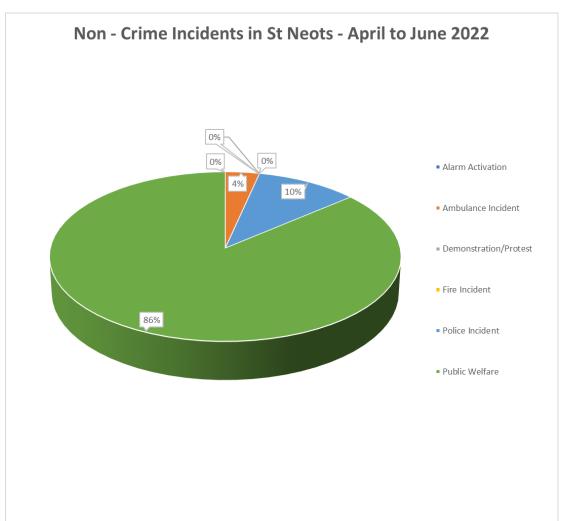




Q1 TOTAL INCIDENTS BY CATEGORY - ST NEOTS



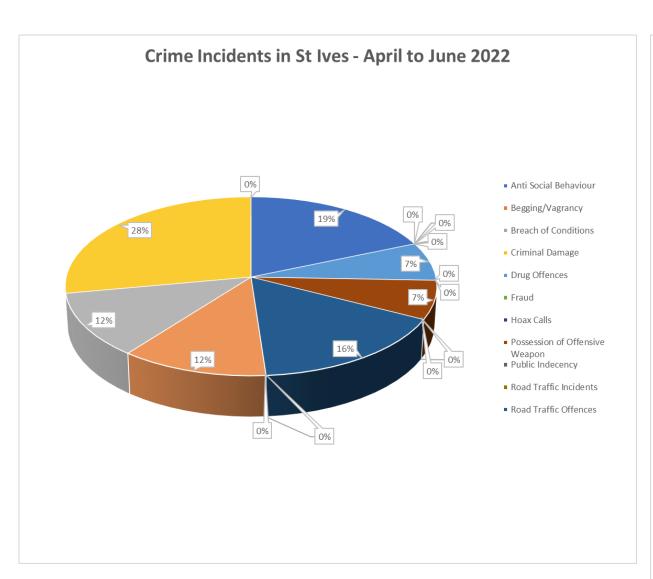


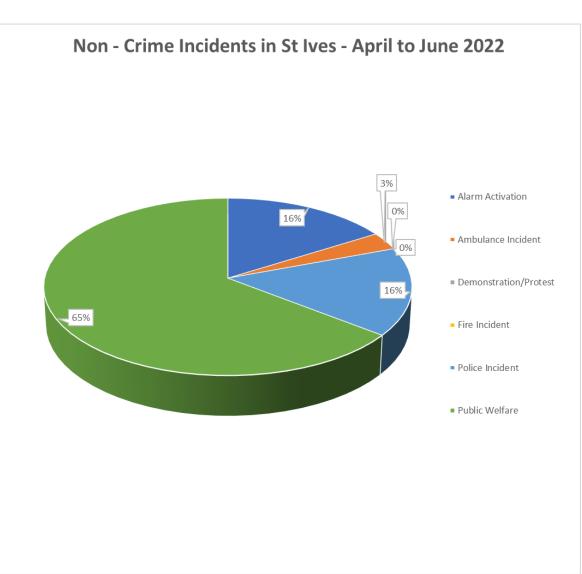




Q1 TOTAL INCIDENTS BY CATEGORY - ST IVES



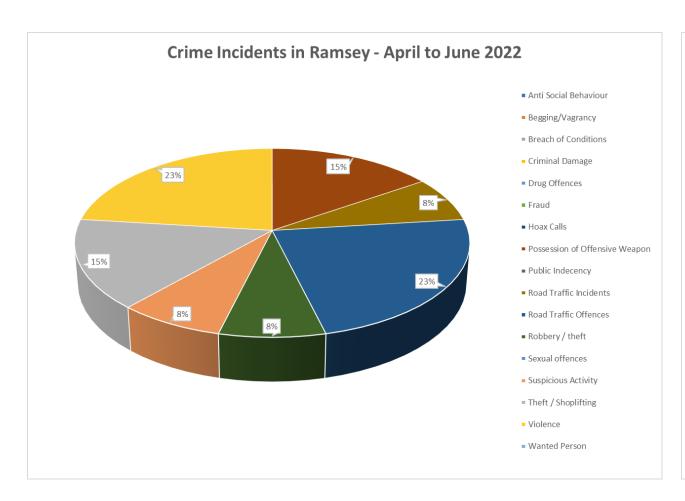


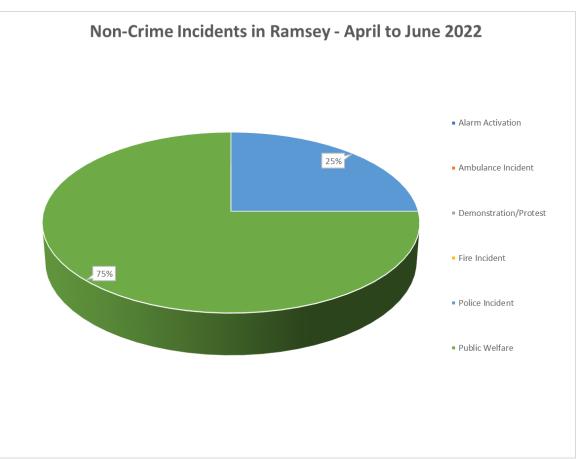




Q1 TOTAL INCIDENTS BY CATEGORY - RAMSEY



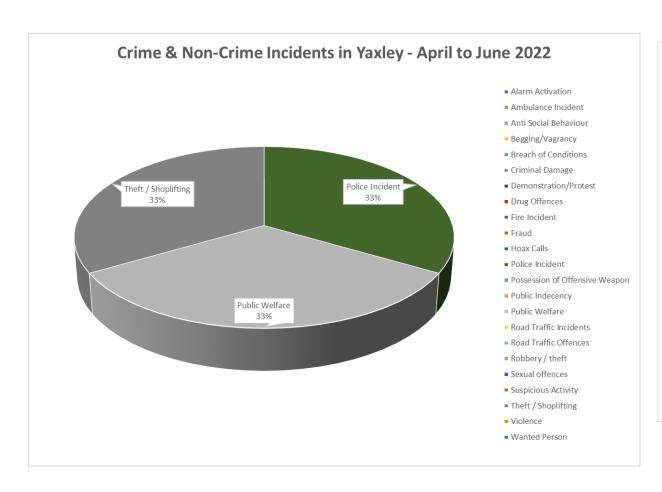


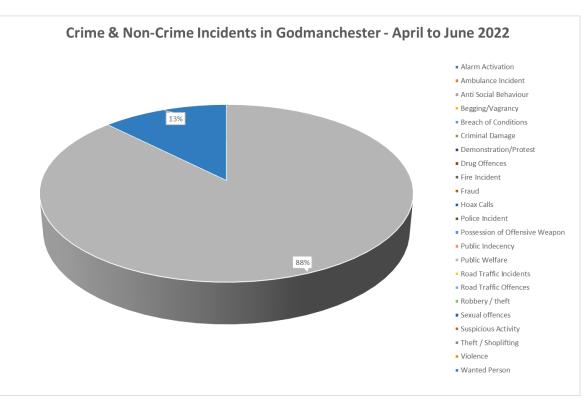




Q1 TOTAL INCIDENTS BY CATEGORY – GODMANCHESTER & YAXLEY









Q1 2022 CCTV CAMERA PERFORMANCE





	Cambs CC	HDC	Total	% Downtime
April '22	11	15	26	1.21%
May '22	9	20	29	1.08%
June '22	21	6	27	1.67%

Camera performance remains at a high level with only a small percentage of downtime recorded through Q1.

15 new cameras have been installed in Huntingdon Multi-Storey Carpark, bringing the total numbers in HDC to 238 cameras.

There are currently 380 <u>operational</u> CCTV cameras across both councils, with 146 cameras installed across the One Leisure centres due to come on line later this year. There are also exciting projects based in the Cambridge Park & Ride sites which will go live soon.



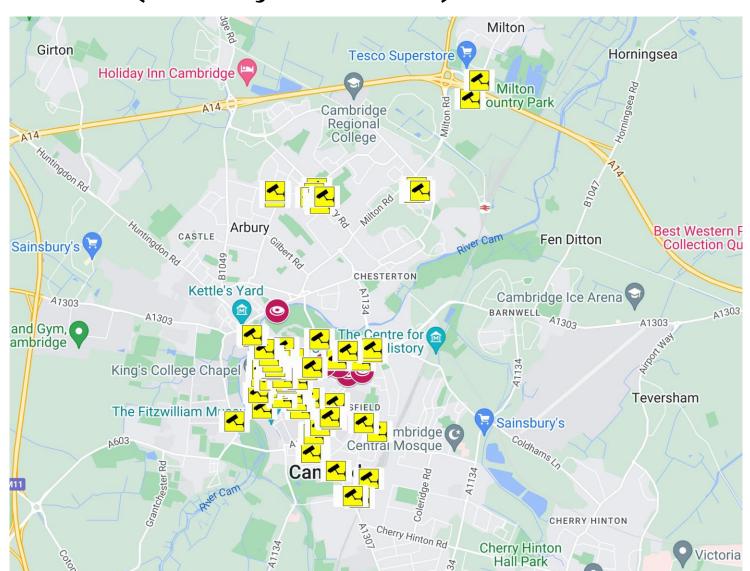
VIEWING REQUESTS (APRIL 2022 – JUNE 2022)

Type of requests	Total		
RIPA Requests	0		
Third Party viewing requests	3		







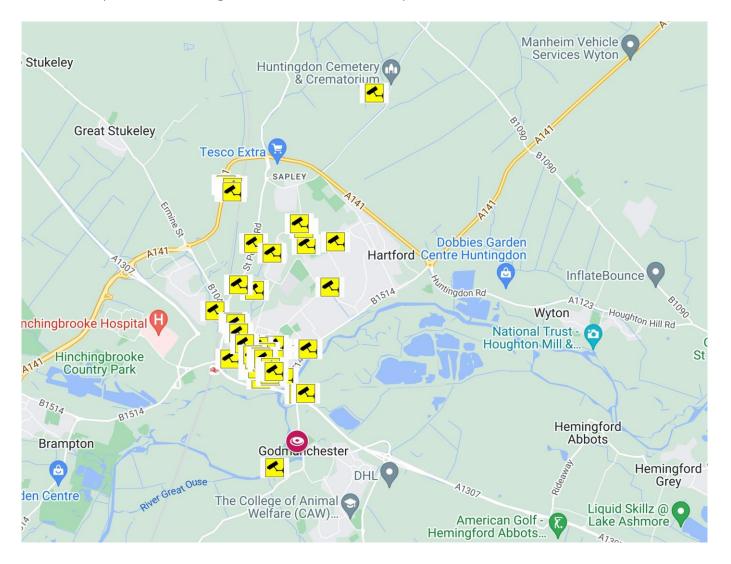




Cambridge Cameras – 142 cameras covering the city centre, Milton and Arbury



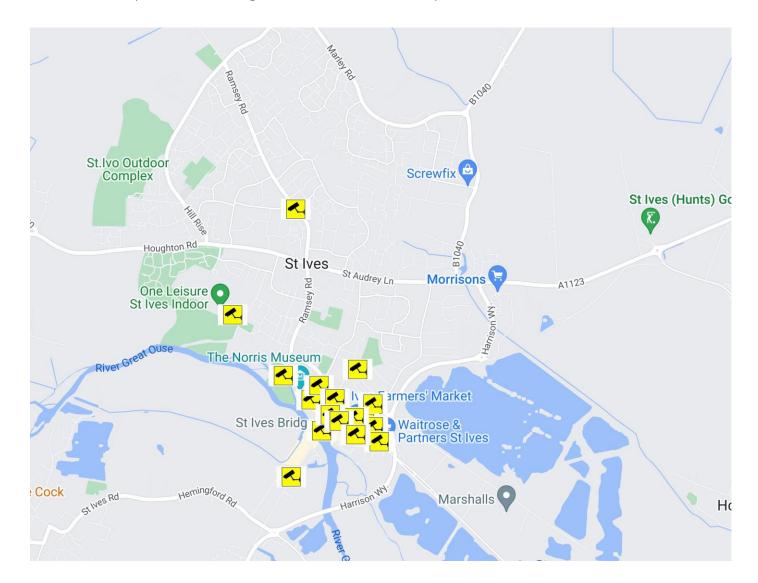




Huntingdon Cameras – 188 cameras (including 50 cameras located at Huntingdon Crematorium and 1 camera in Godmanchester)



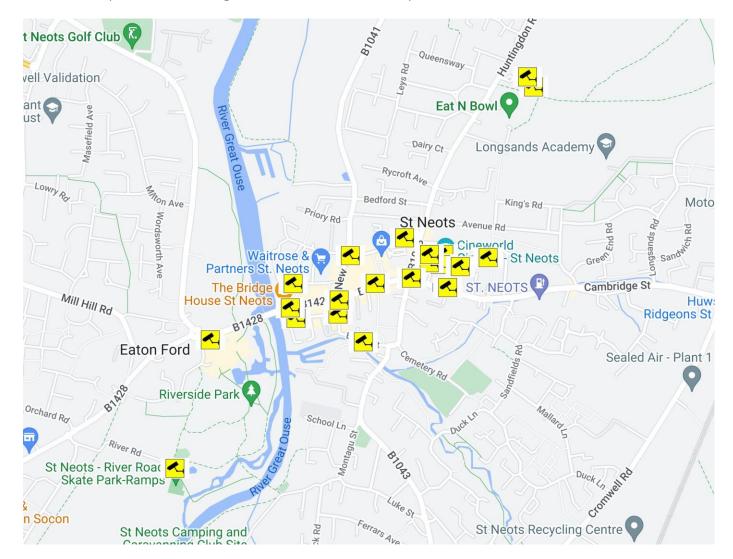




St Ives Cameras – 17 cameras



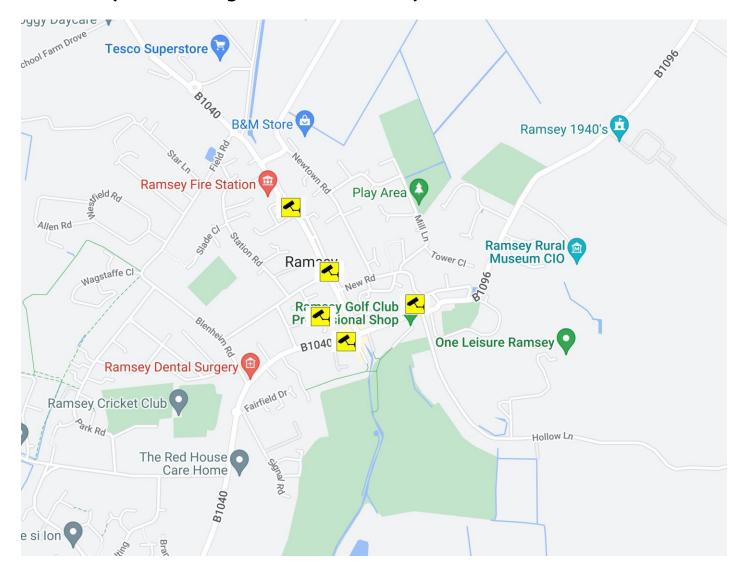




St Neots Cameras – 25 cameras



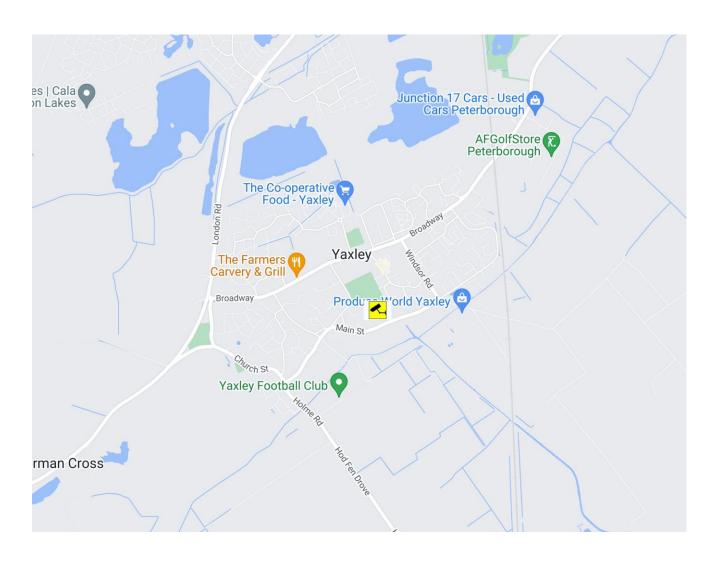




Ramsey Cameras – 5 cameras







Yaxley Cameras – 1 camera



Q1 2022/2023 CCTV S	tats Ove	erview					
	Cambridge		Huntin	Huntingdonshire		Total	
Number of Cameras	142		2	238		380	
	Faults	Downtime	Faults	Downtime	Faults	Downtime	
Reported camera faults & % hours							
lowntime vs total footage							
ecorded	41	1.76%	41	1.44%	82	1.41%	
	Cambridge		Hunting	Huntingdonshire		Total	
TOTAL CCTV ACTIVITY	Incidents	Arrests	Incidents	Arrests	Incidents	Arrests	
2022 Total	851	113	589	76	1440	189	
2021 Total	722	60	508	43	1230	103	
vs PY	18%	88%	16%	77%	17%	83%	
V3 F I	10/0	0070	10/0	7770	17/0	03/0	
		Cambridge	Huntin	Huntingdonshire		Total	
PROACTIVE CCTV	Incidents	Arrests	Incidents	Arrests	Incidents	Arrests	
Pro-active 2022	135	24	61	14	196	38	
% total	16%	21%	10%	18%	14%	20%	
2021 Total	125	13	63	7	188	20%	
2021 10tai	123	13	03	,	188	20	
		Cambridge	Huntin	rdonshiro	To	tal	
HBAC / CAMBAC CCTV	Incidents	Cambridge Arrests	Incidents	gdonshire Arrests	Incidents	Arrests	
CANADAC / LIDAC Lice 2022							
CAMBAC / HBAC Use 2022	212	30	132	16	344	46	
% Total	25%	27%	22%	21%	24%	24%	
2021 Total	95	5	114	5	209	10	
		5 1 11					
EVIDENCE REQUESTS &		Cambridge		gdonshire	То		
DOWNLOADS	Reviews	Downloads	Reviews	Downloads	Reviews	Downloads	
Evidence Reviews 2022	179	68	83	32	262	100	
2021 Total	88	57	72	47	160	104	
			15%		64%	-49	
		Cambridge		Huntingdonshire		Total	
ООН		Cambridge	Huntin	gaonsnire			
2022 OOH calls		642	130		1	.30	
					1	.30 .53	
2022 OOH calls		642	130		1		
2022 OOH calls		642	130 153		1		
2022 OOH calls 2021 Total		916	130 153		1 1	53	
2022 OOH calls 2021 Total FEEDBACK		642 916 Cambridge	130 153	gdonshire	1 1	53 otal	
2022 OOH calls 2021 Total FEEDBACK Complaints		916 Cambridge 0	130 153	gdonshire 0	1 1	53 otal 0	
2022 OOH calls 2021 Total FEEDBACK Complaints		916 Cambridge 0	130 153 Hunting	gdonshire 0	1 1 To	53 otal 0	
2022 OOH calls 2021 Total FEEDBACK Complaints Compliments		642 916 Cambridge 0 3	Hunting	gdonshire 0 3	1 1 To	53 otal 0 6	



