

# **What do residents think of Huntingdonshire District Council Services?**

# Summary



- From **Monday 8 November to Wednesday 30 November**, the council undertook a residents' survey which asked people to share their views on some of the council's services.
- There were **855 responses to the survey**. It was promoted on the council's website and social media accounts. It was also shared with HDC councillors and with Town and Parish Councils as well as other networks associated with HDC.
- The survey was made up of **15 questions** and asked people how **satisfied or dissatisfied** they are with the way the council runs things and whether it provides **value for money**.

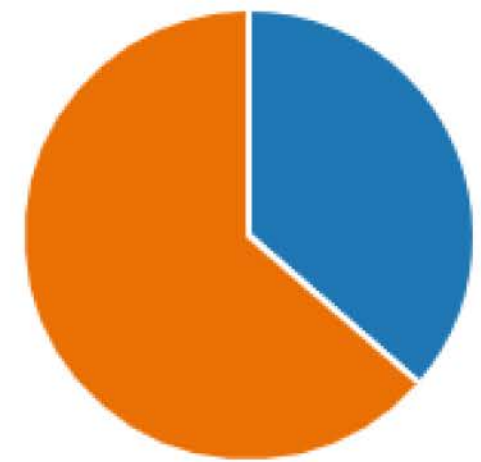
**Overall, how satisfied or dissatisfied are you with the way Huntingdonshire District Council runs things?**

Very satisfied	135
Somewhat satisfied	333
Neither satisfied nor dissatisfied	241
Somewhat dissatisfied	105
Very dissatisfied	41



**Did you know that for every £1 of council tax collected, Huntingdonshire District Council only gets to keep 7p of it? Around 71p goes to Cambridgeshire County Council, 12p goes to the Police and Crime Commissioner for Cambridgeshire, 4p goes to Cambridgeshire Fire Authority and 6p goes to Town or Parish Councils.**

Yes	311
No	544



## 2. Please rank all of the services in order of most important to least important

[More Details](#)

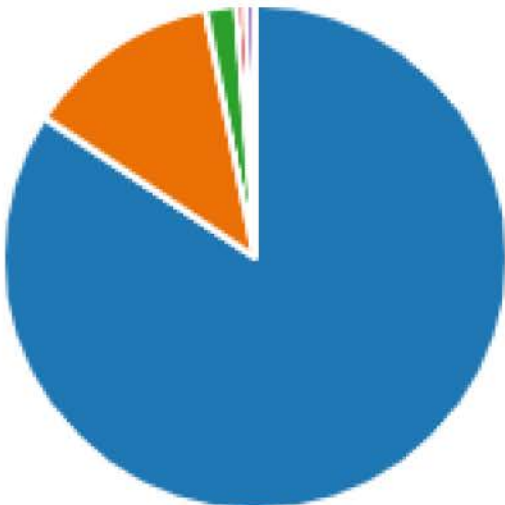


### How often was each service ranked first:

- 1. Recycling and waste – 49.53%
- 2. Housing advice and homelessness – 13.82%
- 3. Anti-social behaviour – 12.53%
- 4. Parks and open spaces – 10.19%
- 5. Planning – 5.97%
- 6. Leisure services – 3.86%
- 7. Business Support – 2.11%
- 8. Car Parking – 1.99%

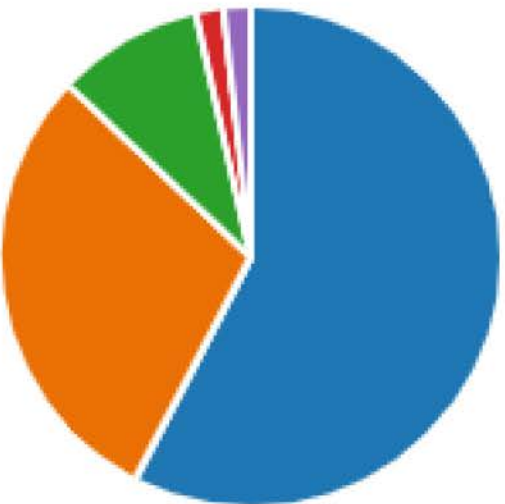
**Recycling and waste collection? We collect grey bins, blue bins, and green bins from outside your homes. Please note the household waste centres are not run by HDC.**

● Very important	721
● Important	107
● Somewhat important	17
● Not important	5
● Do not use the service	5



**Parks and open spaces? HDC owns and manages around 14 main parks, including Hinchingsbrooke Country Park, along with 37 equipped play areas and a number of other spaces including village greens, and woodlands.**

● Very important	493
● Important	251
● Somewhat important	81
● Not important	15
● Do not use the service	15



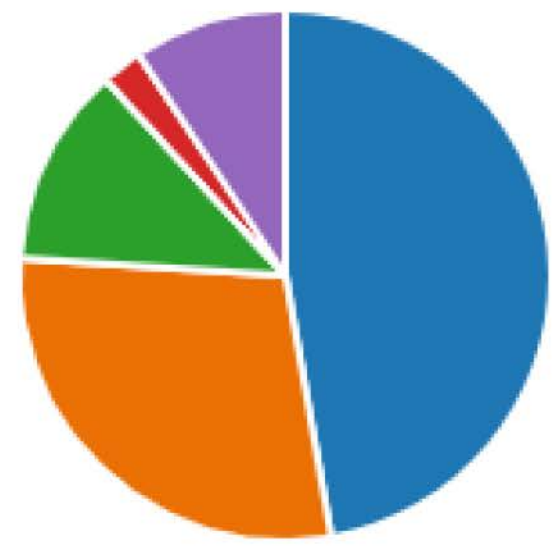
**Leisure services? HDC funds and manages One Leisure facilities across the District in Huntingdon, Ramsey, St Neots and St Ives.**

● Very important	333
● Important	255
● Somewhat important	150
● Not important	69
● Do not use the service	48



**Housing advice and support for homeless people**

● Very important	404
● Important	246
● Somewhat important	104
● Not important	21
● Do not use the service	80





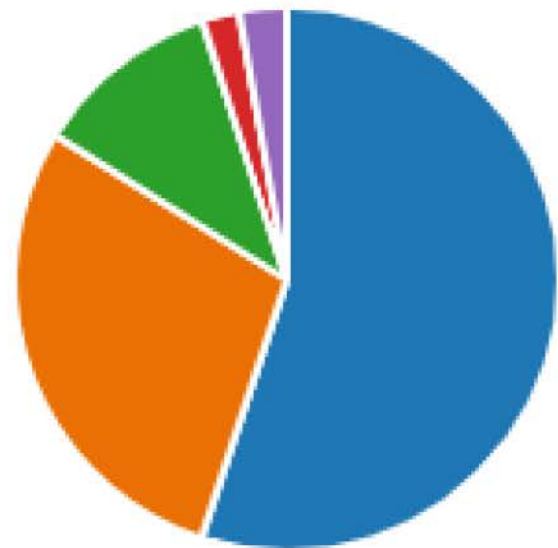
**Support for businesses? This includes giving out grants to eligible businesses as well as providing advice and guidance during the COVID-19 pandemic.**

Very important	176
Important	293
Somewhat important	245
Not important	77
Do not use the service	64



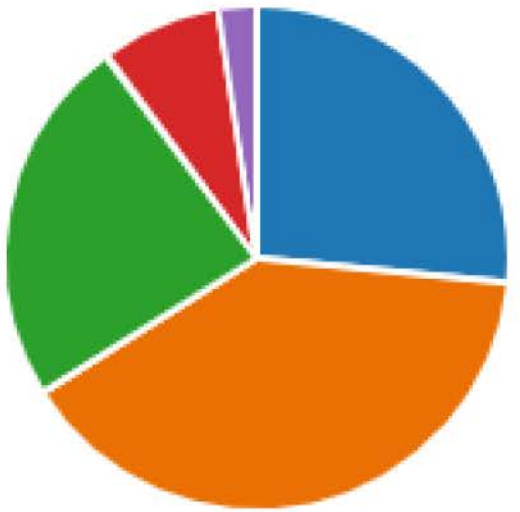
**Dealing with anti-social behaviour and nuisance?**

Very important	471
Important	246
Somewhat important	95
Not important	19
Do not use the service	24



**How important do you think car parking services are? This includes the car parks that are managed by HDC but does not include parking enforcement.**

Very important	227
Important	338
Somewhat important	203
Not important	66
Do not use the service	21



**How important do you think the planning service is?**

Very important	321
Important	306
Somewhat important	145
Not important	35
Do not use the service	48

