

HAWK EYE

Huntingdonshire District
& Cambridge City Council

Shared Service Monitoring Centre

Q1 Performance Review

Financial Year 2024/25

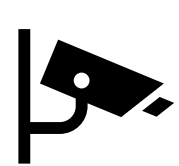


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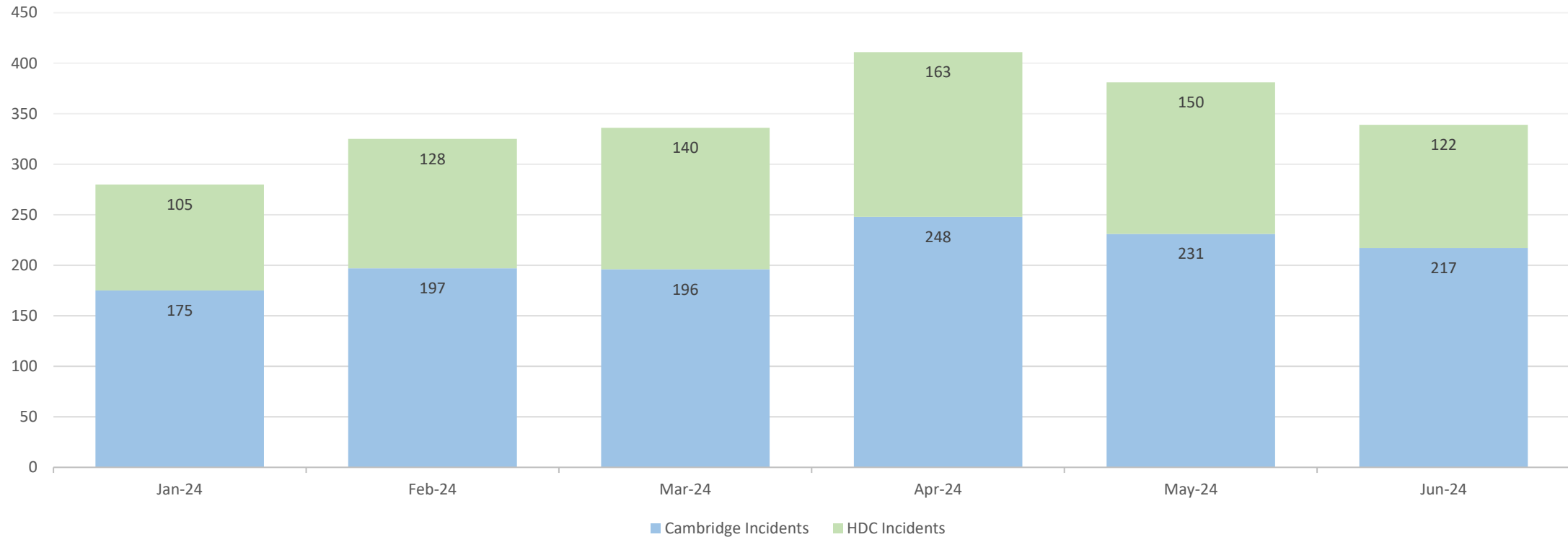
- TOPLINE SERVICE PERFORMANCE
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TOPLINE SERVICE
PERFORMANCE



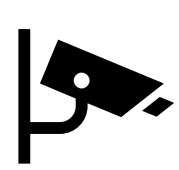


TOTAL CCTV INCIDENTS BY COUNCIL APRIL 2024 – JUNE 2024



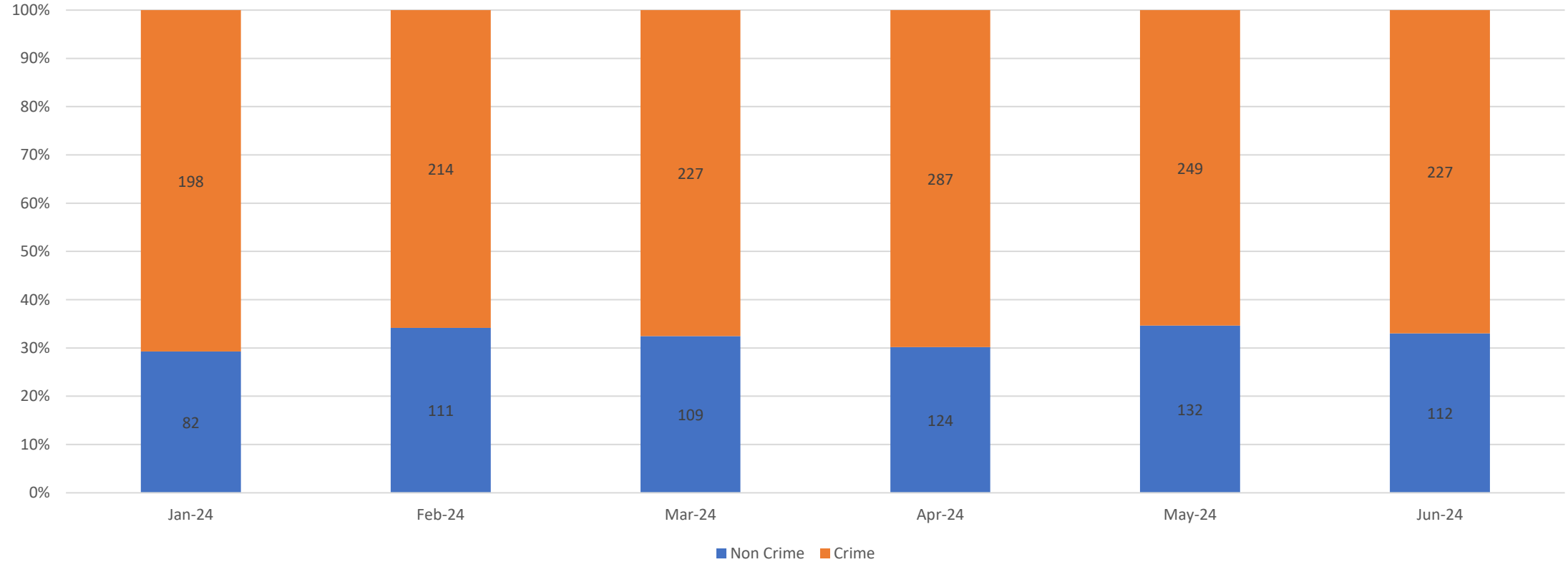
This chart shows the total number of CCTV incidents split by HDC and Cambridge City Council. The team have logged a total of 1131 incidents between April and June '24, this is a decrease on the previous year's figure – 1374 incidents.

The incidents are split into crime/non-crime and by zone in the next slides.



TOTAL CCTV INCIDENTS: CRIME VS NON-CRIME % SPLIT

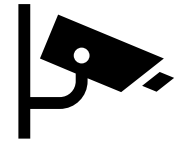
APRIL 2024 – JUNE 2024



This chart shows the percentage of crime vs. non-crime incidents across the shared service.

The table on the right shows the movement % compared to last year's figures.

	April '23 – June '23	April '24 – June '24	Movement %
Crime	911	763	- 16%
Non-Crime	463	368	- 20%



TOTAL CCTV CRIME INCIDENTS BY CATEGORY

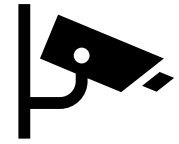
APRIL 2024 – JUNE 2024

	Sum of Jan-24	Sum of Feb-24	Sum of Mar-24	Sum of Apr-24	Sum of May-24	Sum of Jun-24
Anti Social Behaviour	47	40	60	70	57	53
Begging/Vagrancy	4	3	4	1	3	1
Breach of Conditions	0	3	3	5	6	5
Criminal Damage	4	5	8	6	11	3
Drug Offences	7	8	9	8	8	7
Fraud	0	0	1	4	4	1
Hoax Calls	0	0	0	0	0	0
Possession of Offensive Weapon	2	3	5	10	7	4
Public Indecency	1	0	0	0	1	2
Road Traffic Incidents	5	9	7	5	5	3
Road Traffic Offences	8	13	15	26	4	16
Robbery / theft	9	2	2	3	6	5
Sexual offences	1	1	0	2	5	2
Suspicious Activity	15	21	18	36	12	22
Theft / Shoplifting	34	46	33	54	49	42
Violence	44	43	48	49	60	46
Wanted Person	17	17	14	8	11	15
Grand Total	198	214	227	287	249	227

The table above shows the total crime incidents recorded in the last 6 months, broken down into categories. As you can see from the highlighted rows, 'Anti-social behaviour', 'Theft/Shoplifting' and 'Violence' remain consistently higher than other categories.

The table to the right shows the significant increases and decreases over the last quarter, compared to 2023 figures.

Category	Aril '23 – Jun '23	Aril '24 – Jun '24	Movement %
Anti-Social Behaviour	206	180	- 13%
Breach of Conditions	11	16	+ 45%
Fraud	3	9	+ 200%
Possession of Offensive Weapon	33	21	- 36%
Robbery /Theft	24	14	- 41%
Violence	217	155	- 28%



TOTAL CCTV NON-CRIME INCIDENTS BY CATEGORY

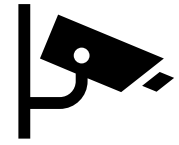
APRIL 2024 – JUNE 2024

	Sum of Jan-24	Sum of Feb-24	Sum of Mar-24	Sum of Apr-24	Sum of May-24	Sum of Jun-24
Alarm Activation	2	10	10	10	11	10
Ambulance Incident	2	2	4	2	2	2
Demonstration/Protest	3	6	2	5	11	4
Fire Incident	2	1	0	3	0	2
Police Incident	13	25	25	17	23	19
Public Welfare	60	67	68	87	85	75
Grand Total	82	111	109	124	132	112

The table above shows the total non-crime incidents recorded since January 2024, broken down into categories.

Public welfare remains the highest category, consistently making up over 50% of the total figures. There were 247 public welfare incidents recorded in Q1 – see table below for a breakdown of these incidents.

Row Labels	Sum of Apr-24	Sum of May-24	Sum of Jun-24
Concern for Person	51	56	49
Drunk & Incapable	3	0	1
High Risk (Vulnerable) Misper	11	5	3
Missing Person - Child	7	7	10
Missing Persons - Adult	11	16	11
Other	1	1	1
Grand Total	84	85	75



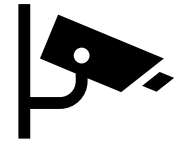
CRIME INCIDENTS BY CATEGORY & ZONE

APRIL 2024 – JUNE 2024



Row Labels	Sum of Cambs City	Sum of Huntingdon	Sum of St Ives	Sum of St Neots	Sum of Ramsey	Sum of Godmanchester	Sum of Yaxley
Anti-Social Behaviour	120	27	9	17	7	0	0
Begging/Vagrancy	4	0	1	0	0	0	0
Breach of Conditions	10	6	0	0	0	0	0
Criminal Damage	9	4	2	4	1	0	0
Drug Offences	14	6	1	2	0	0	0
Fraud	5	3	1	0	0	0	0
Hoax Calls	0	0	0	0	0	0	0
Possession of Offensive Weapon	11	6	2	1	1	0	0
Public Indecency	2	0	0	0	1	0	0
Road Traffic Incidents	7	4	1	1	0	0	0
Road Traffic Offences	19	9	10	6	2	0	0
Sexual offences	6	3	0	0	0	0	0
Suspicious Activity	32	21	7	8	1	1	0
Theft / Shoplifting	91	40	8	5	1	0	0
Violence	107	24	12	8	4	0	0
Wanted Person	27	6	1	0	0	0	0
Robbery	12	1	0	1	0	0	0
Grand Total	476	160	55	53	18	1	0

Note - you can find pie charts for each zone in the appendix



NON - CRIME INCIDENTS BY CATEGORY & ZONE

APRIL 2024 – JUNE 2024

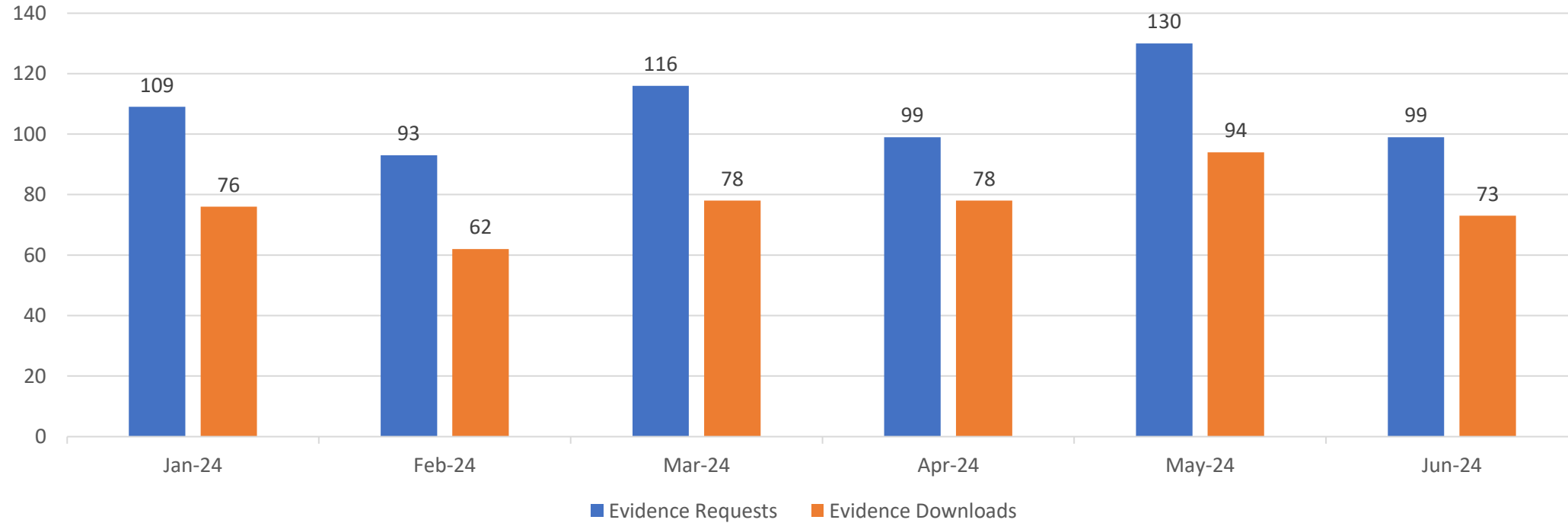


Row Labels	Sum of Cambs City	Sum of Huntingdon	Sum of St Ives	Sum of St Neots	Sum of Ramsey	Sum of Godmanchester	Sum of Yaxley
Alarm Activation	26	3	0	2	0	0	0
Ambulance Incident	2	4	0	0	0	0	0
Demonstration/Protest	20	0	0	0	0	0	0
Fire Incident	5	0	0	0	0	0	0
Police Incident	31	15	1	8	4	0	0
Public Welfare	136	67	10	21	10	2	1
Grand Total	220	89	11	31	14	2	1

Note - you can find pie charts for each zone in the appendix



TOTAL CCTV EVIDENCE REQUEST & DOWNLOADS APRIL 2024 – JUNE 2024



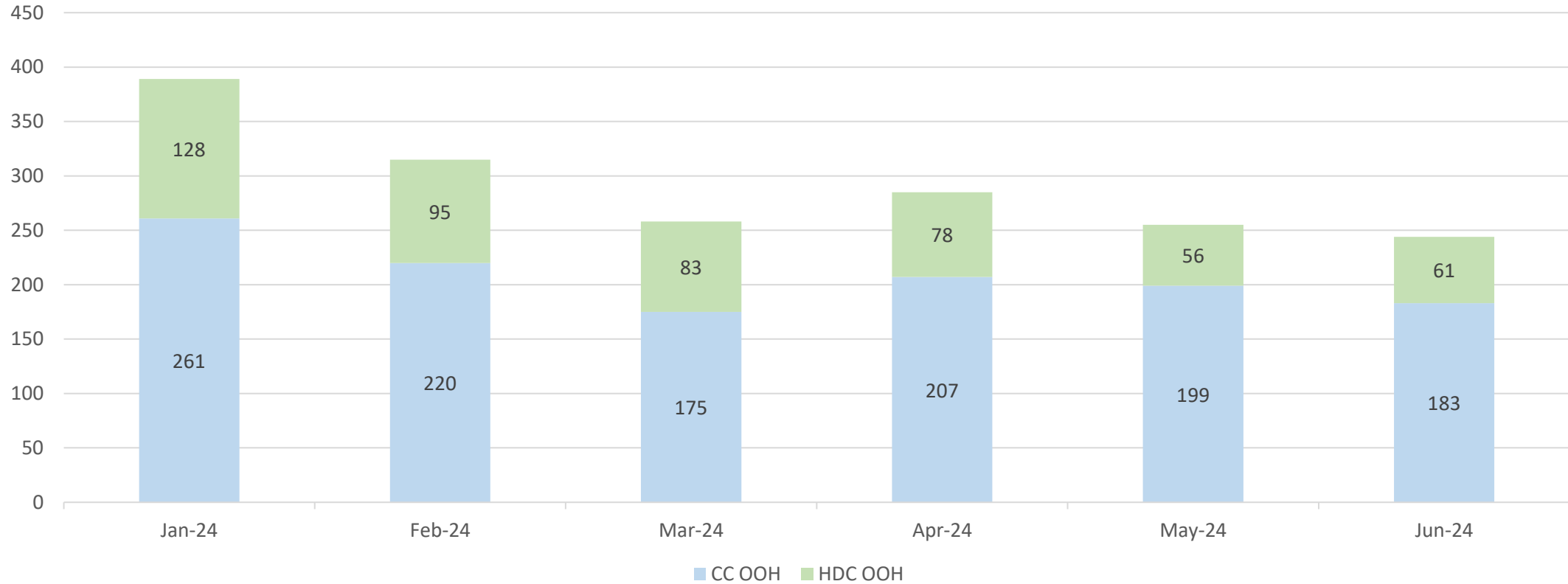
This chart shows the number of evidence requests and downloads since January 2024.

The table shows the quarterly figures compared to 2023. The number of downloads are continuing to grow due to the success of the DAMS system.

	Apr '23 – Jun '23	Apr '24 – Jun '24	% movement
Evidence Requests	347	328	- 5%
Evidence Downloads	99	245	+ 147%



TOTAL OUT OF HOURS CALLS RECEIVED APRIL 2024 – JUNE 2024

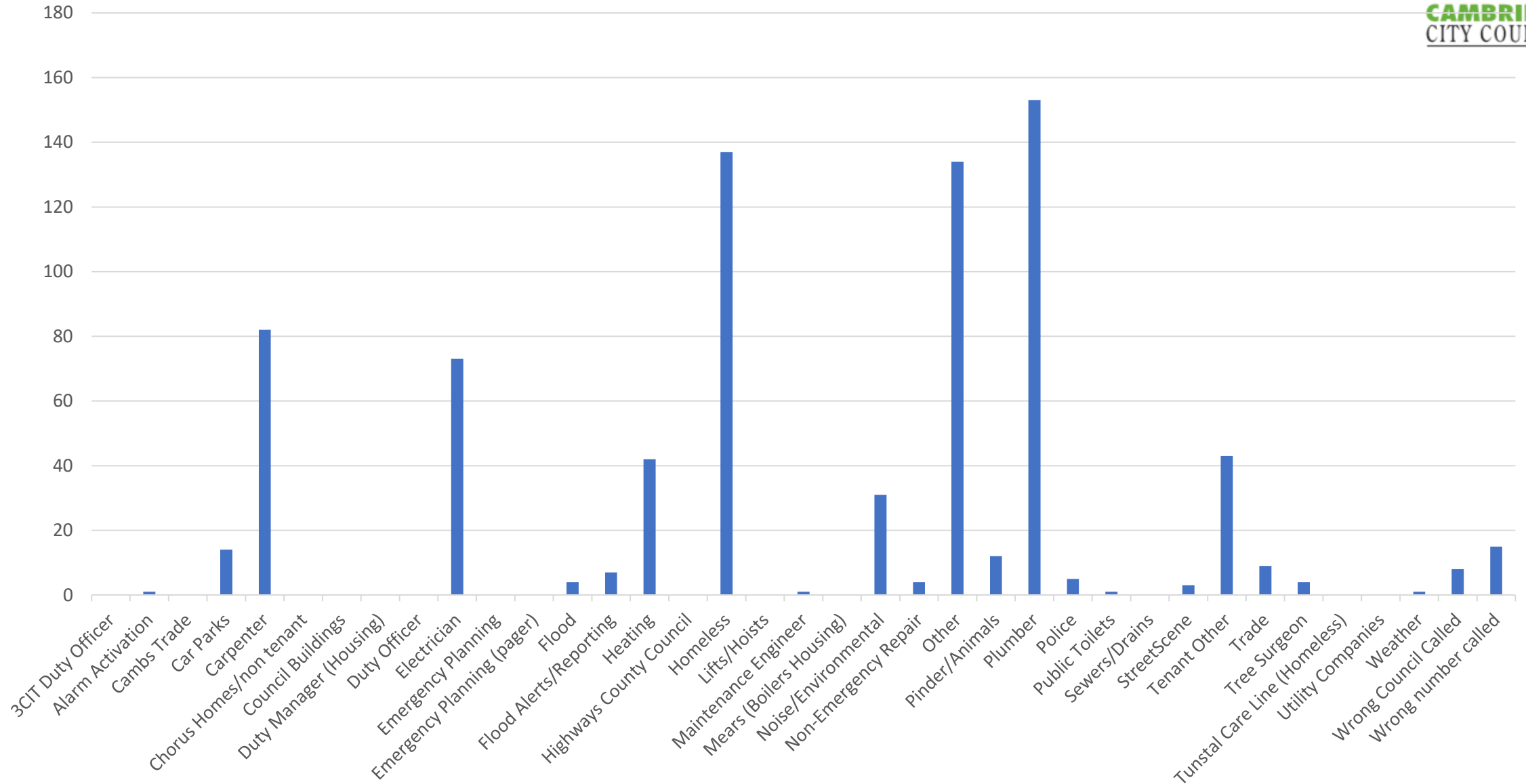


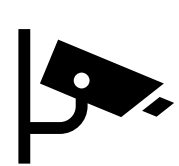
- OOH call numbers have remained steady over the last quarter.
- A total of 784 calls were received between April and June 24.



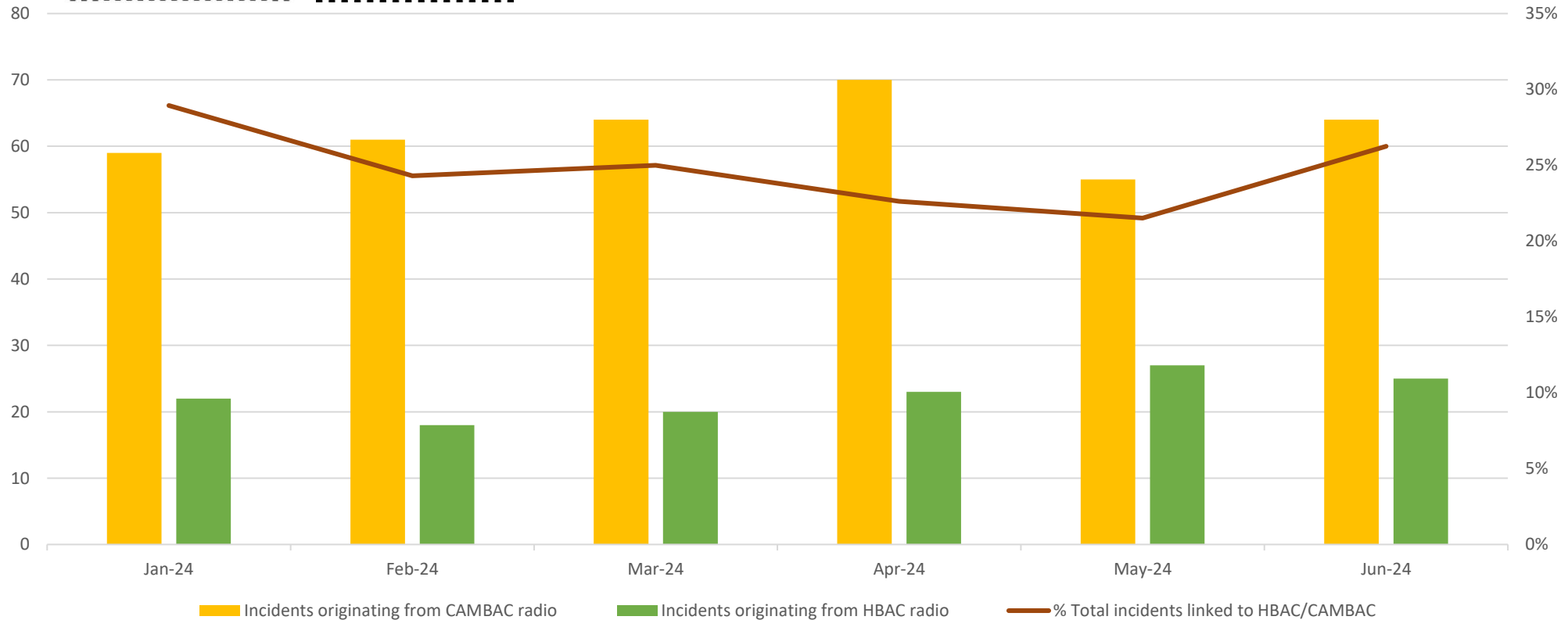
OUT OF HOURS CALL CATEGORIES

APRIL 2024 – JUNE 2024





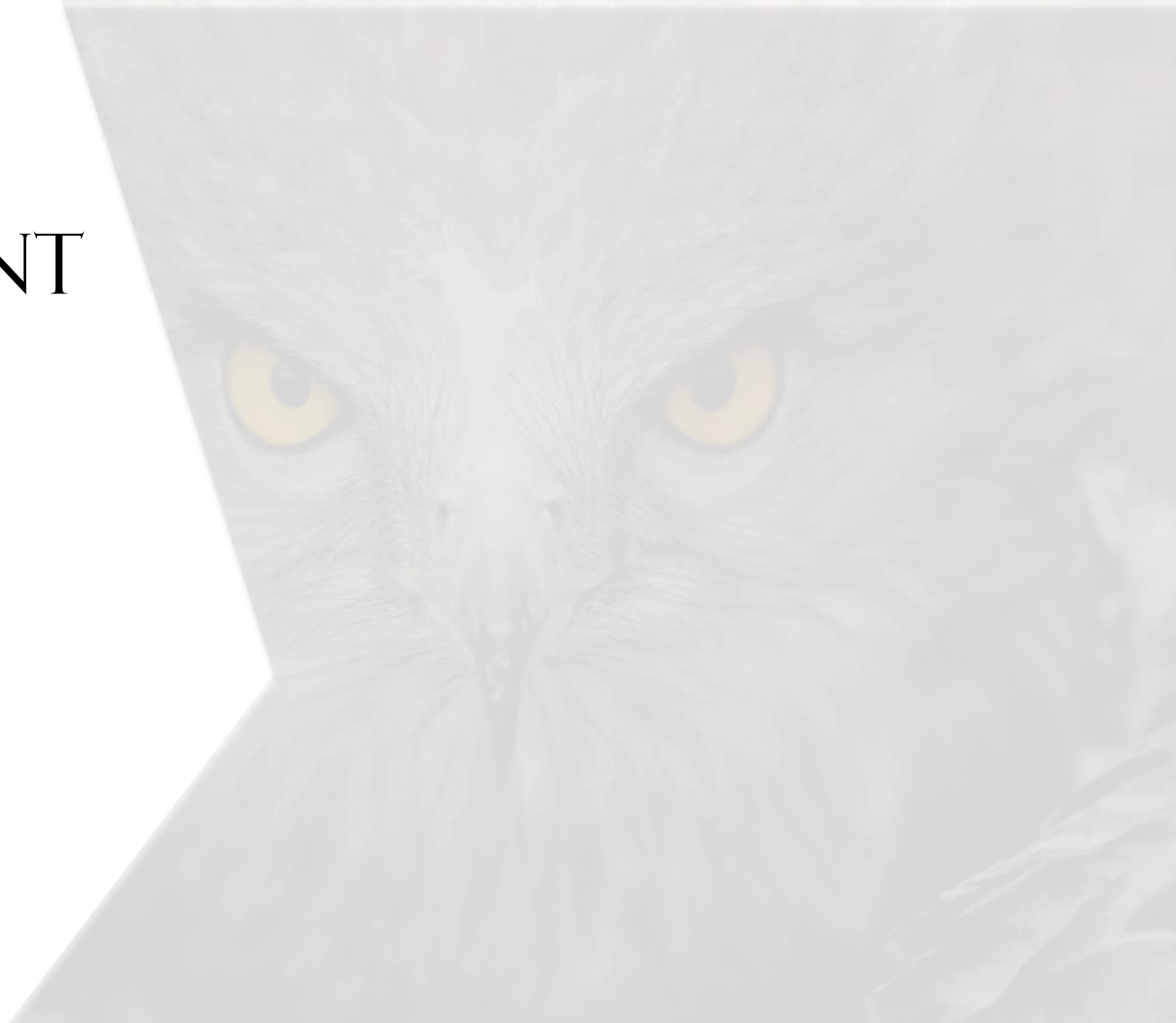
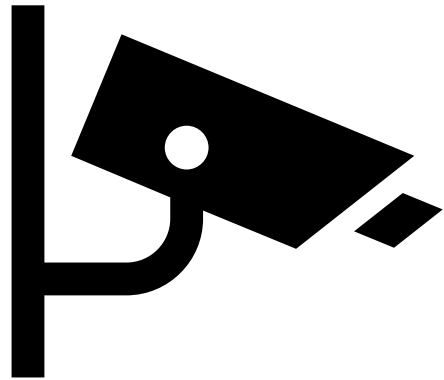
TOTAL CCTV INCIDENTS LINKED TO HBAC & CAMBAC APRIL 2024 – JUNE 2024



The chart above shows the number of incidents directly linked to the CAMBAC and HBAC radios. The dark red line shows the total percentage of all incidents recorded.

CCTV INCIDENT HIGHLIGHTS

APRIL 2024 –
JUNE 2024



CCTV INCIDENT HIGHLIGHTS

- Our CCTV Operators regularly achieve fantastic results, we would like to share several highlights captured over the last quarter.
- The following incident write ups include a mx of crime and non-crime across both councils.
- We have experienced some excellent results; from pro-active arrests to tracking down some of our most vulnerable residents; saving lives and preventing crime from the control room.



Incident 24044 – 10th April 2024 - PM

VULNERABLE MALE SPOTTED IN CITY CENTRE

Together with a city centre doorman, operators observed an elderly male who looked to be in very poor health. This information, along with the male's description and location, was relayed to police via the airwaves.

Officers were deployed and soon arrived on scene to check if the male was ok, they took him to hospital where he was found to be seriously ill and in need of medical care.

Compliments were received from police control for spotting him, they do not believe he would have survived much longer. This was a great outcome for the team and collaborative work carried out between CCTV and CAMBAC users in the city.

Incident 24236 – 19th April 2024 – RS, MO

COUPLE ARRESTED FOR DRINK DRIVING AND POSSESSION OF DRUGS

Operators observed a male and female enter a car; the male appeared to be drinking alcohol. The vehicle details and location were relayed to police over the airwaves, cameras were deployed to follow the car as it drove away.

The car was driven in the wrong direction along the Highstreet, operators also believe they observed the female passenger snorting drugs from the armrest of the vehicle. Observations were maintained as the couple travelled around the town in the vehicle, police were deployed.

The couple were stopped by police, asked to carry out breath-tests and arrested for being over the limit. After being searched they were also found to be in possession of drugs and driving without a licence or insurance. The vehicle was seized, and the couple taken into custody.

Incident 24849 – 22nd May 2024 – MO, RS

ATTEMPTED BIKE THEFT CAUGHT ON CAMERA

Operators spotted 2 suspicious males, cycling around the city centre looking very interested in the cycles which were locked up. Their descriptions were noted, and cameras were deployed to monitor their movements. After a short while, the suspects spotted an electric bike and came to a stop next to it. One of the males removed a large set of bolt croppers from his bag and attempted to remove the bike lock, police were made aware of the situation and officers were swiftly deployed.

After several failed attempts to cut the lock off the electric bike they cycled away but were soon spotted by officers arriving on the scene. The pair headed to Jesus Green where they tried to lose the officers, CCTV operators used cameras to monitor all park exits and the suspects were eventually apprehended. The male who had tried to cut the bike lock threw his bag into the river before being caught, he was arrested and taken into custody.

PRO-ACTIVE INCIDENT – MISSING PERSON – CAMBRIDGE



Incident 25027 – 1st June 2024 – PM, GB

VULNERABLE MISSING PERSON FOUND

CCTV staff received details of a missing person, a vulnerable young female. Observations were made throughout the day until eventually they spotted a female matching her description in a city centre park area. Police were informed and cameras were deployed to track her location.

Police eventually arrived on scene and confirmed that this was the missing female they were looking for, she was taken home.



REACTIVE INCIDENT – ROBBERY – CAMBRIDGE

Incident 25349 – 21st June 2024 – AS, KA, PM



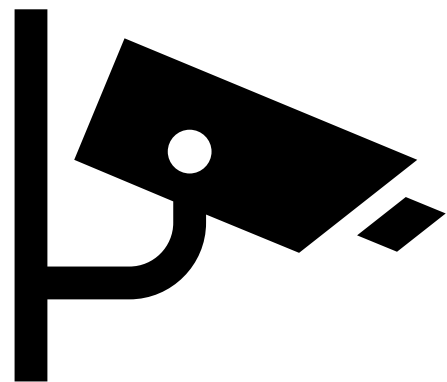
THIEF APPREHENDED IN CITY CENTRE

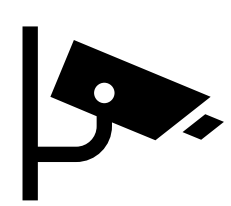
A call was received via the CAMBAC radio, it was a taxi marshall reporting that a female had been robbed by another female, the description was taken, and police were advised of the incident.

Cameras were deployed and the area was searched, the offender was soon spotted walking across the city centre with a group of people. Their location was relayed to the police and observations were maintained until they arrived on scene. The female suspect became aggressive and was soon arrested and held in custody.

CCTV IN THE NEWS

APRIL 2024 –
JUNE 2024





CCTV IN THE NEWS



Drug dealer caught red handed on CCTV

Court news
News

✓ Published: 15:24 25/06/2024

A drug dealer caught red handed on CCTV in Huntingdon has been jailed.

Aidan Graves was captured by CCTV operators in Market Hill to sit on a bench and hand over white powder to another man in exchange for cash at around 3am on 9 May.

Staff monitoring the CCTV contacted police and he was stopped in the High Street where he was found with three bags of white powder and other drug paraphernalia.

At Cambridge Crown Court on Friday (21 June), Graves, 25, of Floras Road, Littlehampton, was sentenced to 16 weeks in prison after pleading guilty to being concerned in the supply of cocaine and activating a suspended sentence.

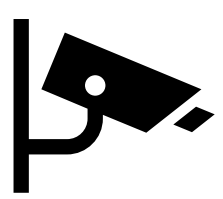
Detective Sergeant Josh Mills said: "We work closely with the CCTV Shared Service of Huntingdon District Council and Cambridge City Council to help tackle crime across the county.

"Drug dealing is not welcome in Huntingdonshire and those caught will be arrested and put before the courts."

[Drug dealer caught red handed on CCTV | Cambridgeshire Constabulary \(cambs.police.uk\)](https://www.cambs.police.uk/news/cambridgeshire-constabulary/cambridgeshire-constabulary-2024/2024-06-25/cambridgeshire-constabulary-2024-06-25-152424)



Creating a safer
Cambridgeshire



CCTV COMPLIMENTS



Just wanted to thank you for spotting this activity and calling it in 😊

Its significant info and was a result!

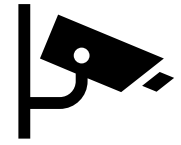
If you do have any more info regarding this activity/ past sightings etc let me know as it will help build the picture

PC 1600 Eagle
CE HUB (Child Exploitation)
8th April 2024

	Total for April to June 2024
Compliments Received	3
Complaints Received	0

APPENDIX

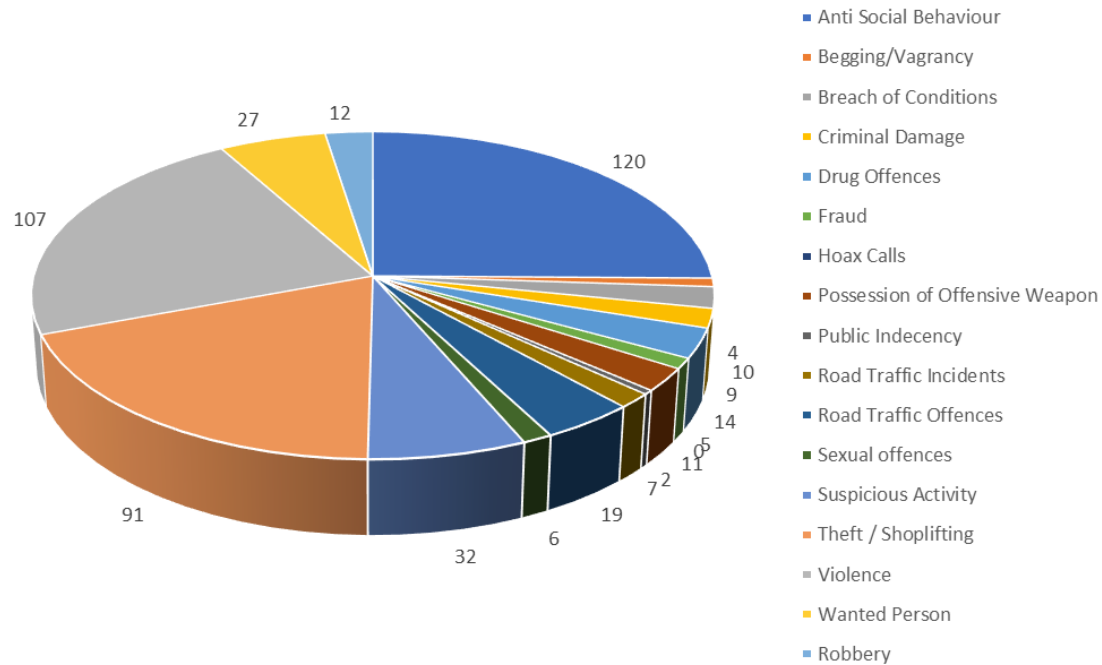




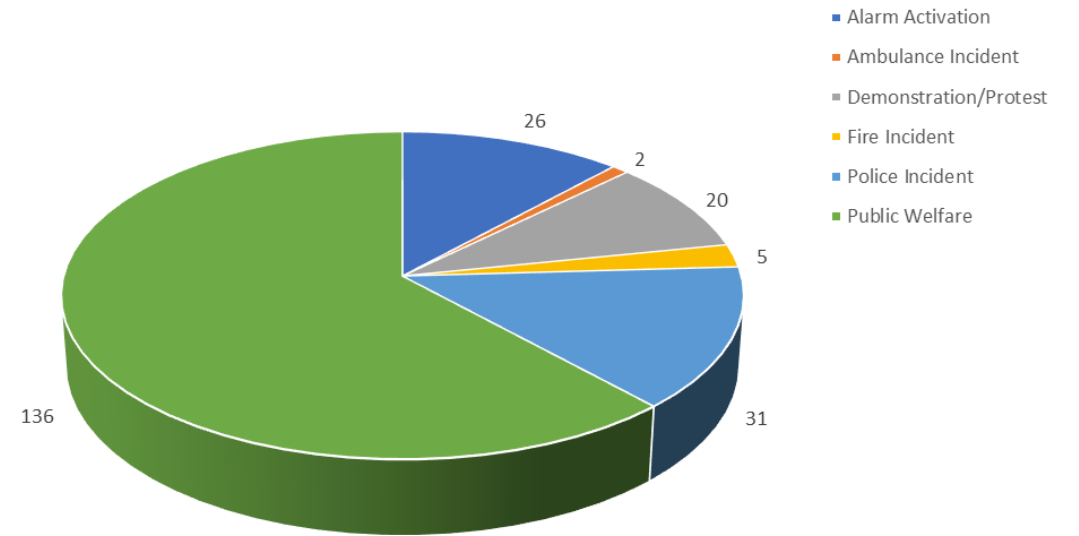
TOTAL INCIDENTS BY CATEGORY – CAMBS CITY APRIL 2024 – JUNE 2024

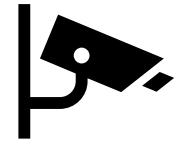


CRIME Incidents in Cambridge April - June 2024



NON-CRIME Incidents in Cambridge April - June 2024



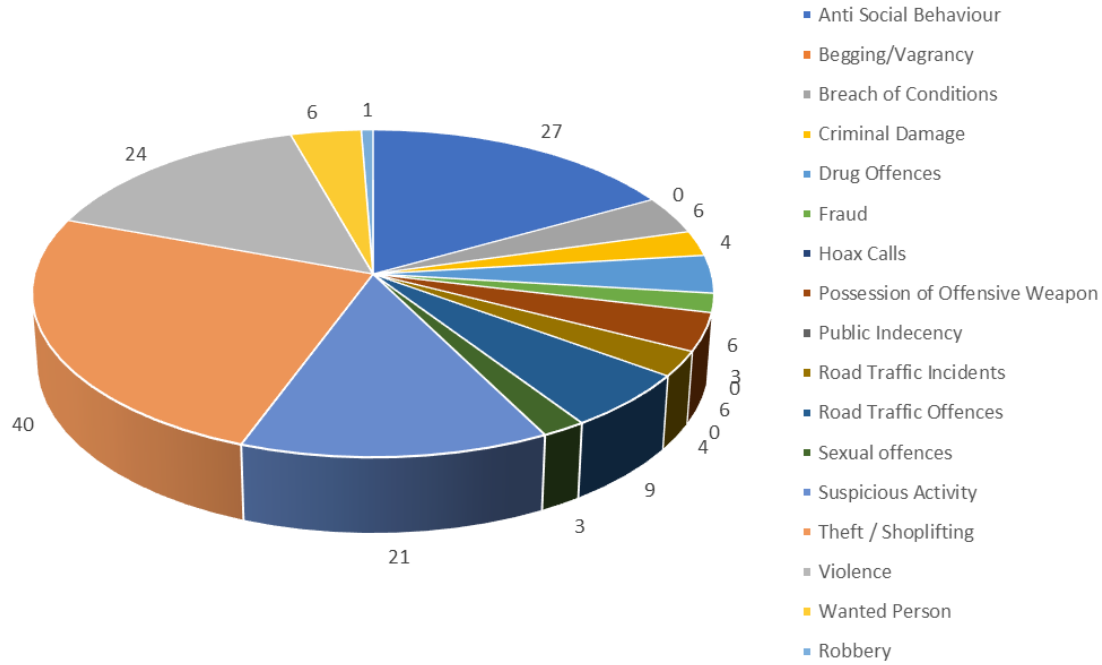


TOTAL INCIDENTS BY CATEGORY – HUNTINGDON

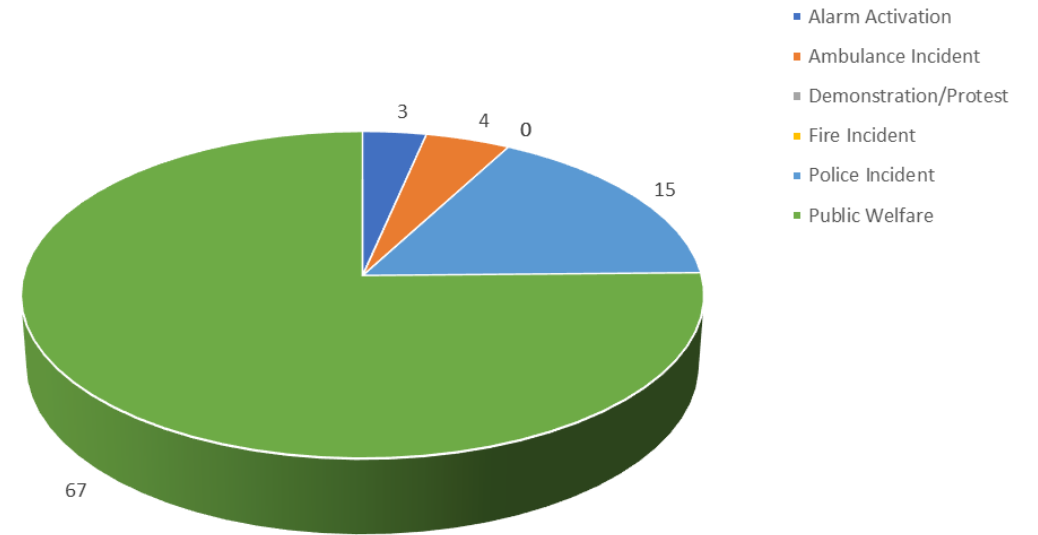
APRIL 2024 – JUNE 2024

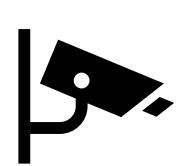


CRIME Incidents in Huntingdon
April - June 2024



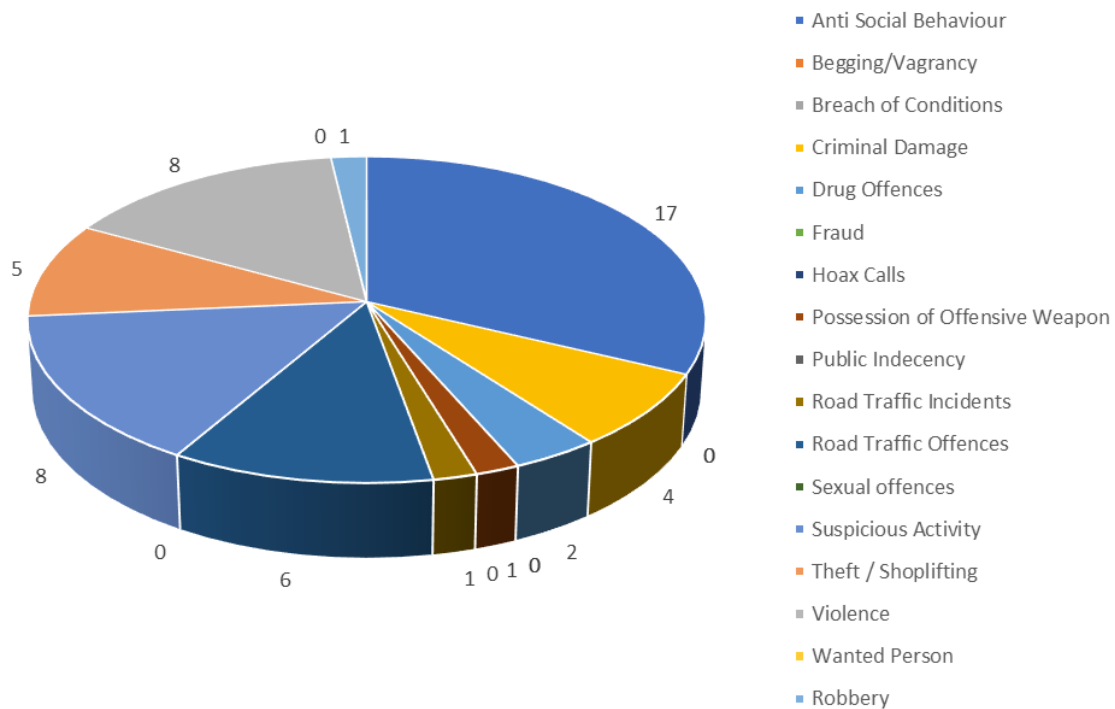
NON-CRIME Incidents in Huntingdon
April - June 2024



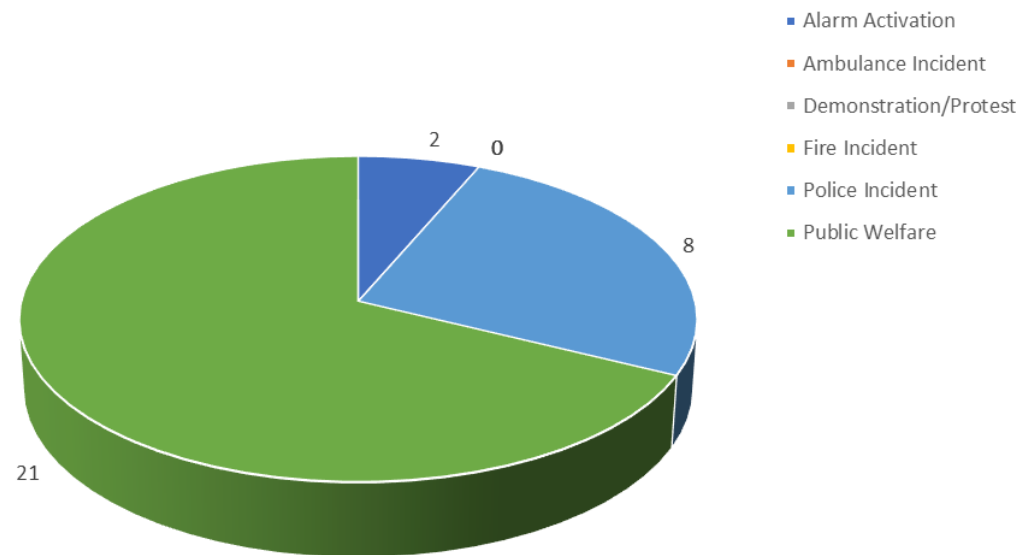


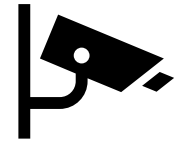
TOTAL INCIDENTS BY CATEGORY – ST NEOTS APRIL 2024 – JUNE 2024

CRIME Incidents in St Neots April - June 2024



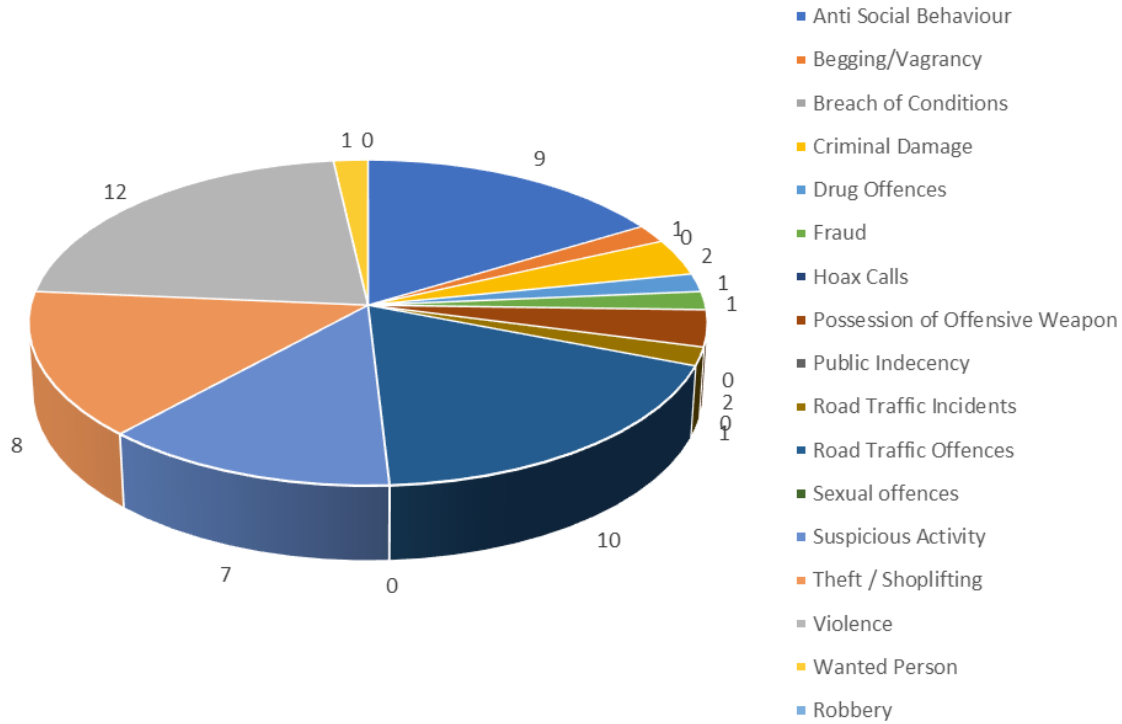
NON-CRIME Incidents in St Neots April - June 2024



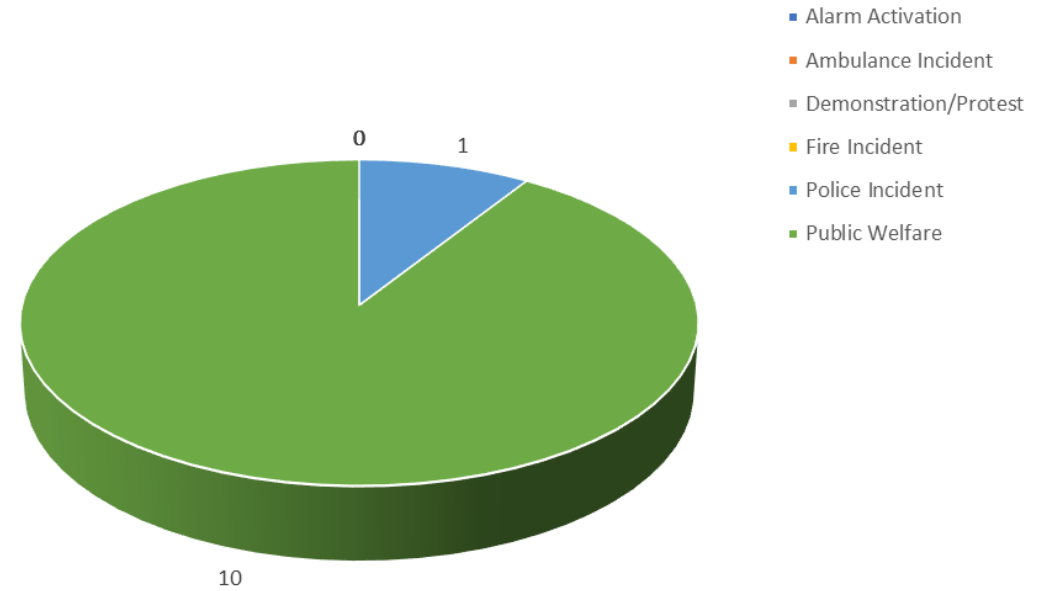


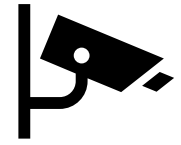
TOTAL INCIDENTS BY CATEGORY – ST IVES APRIL 2024 – JUNE 2024

CRIME Incidents in St Ives April - June 2024



NON-CRIME Incidents in St Ives April - June 2024

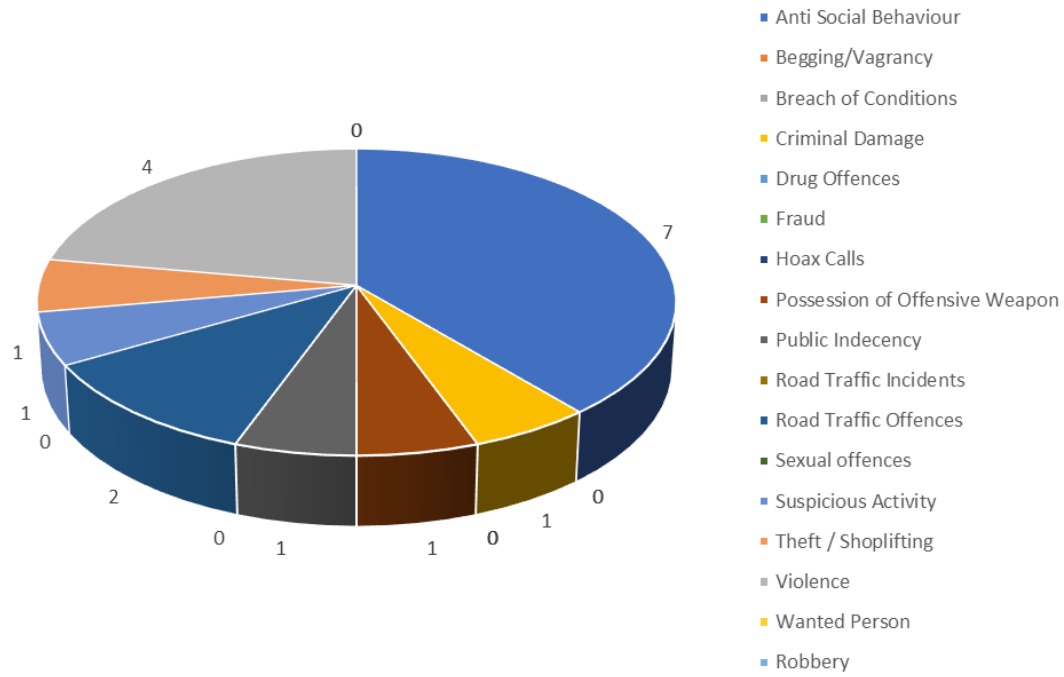




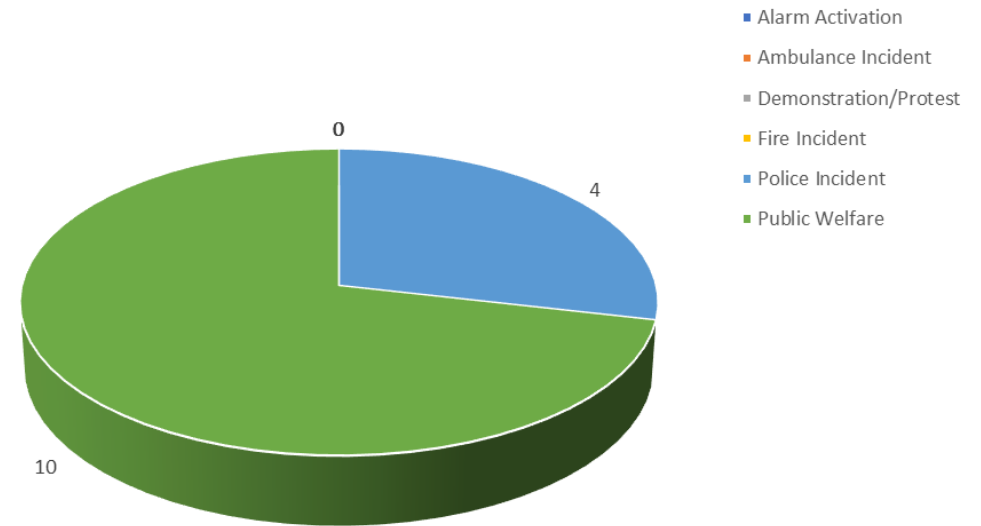
TOTAL INCIDENTS BY CATEGORY – RAMSEY APRIL 2024 – JUNE 2024

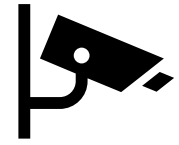


CRIME Incidents in Ramsey April - June 2024



NON-CRIME Incidents in Ramsey April - June 2024

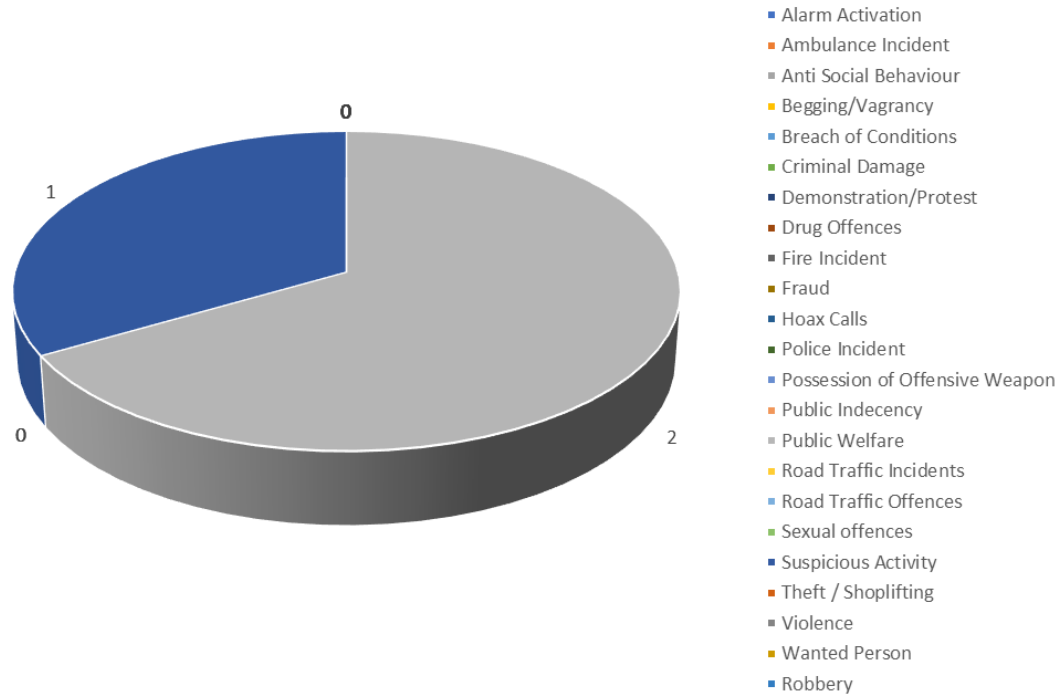




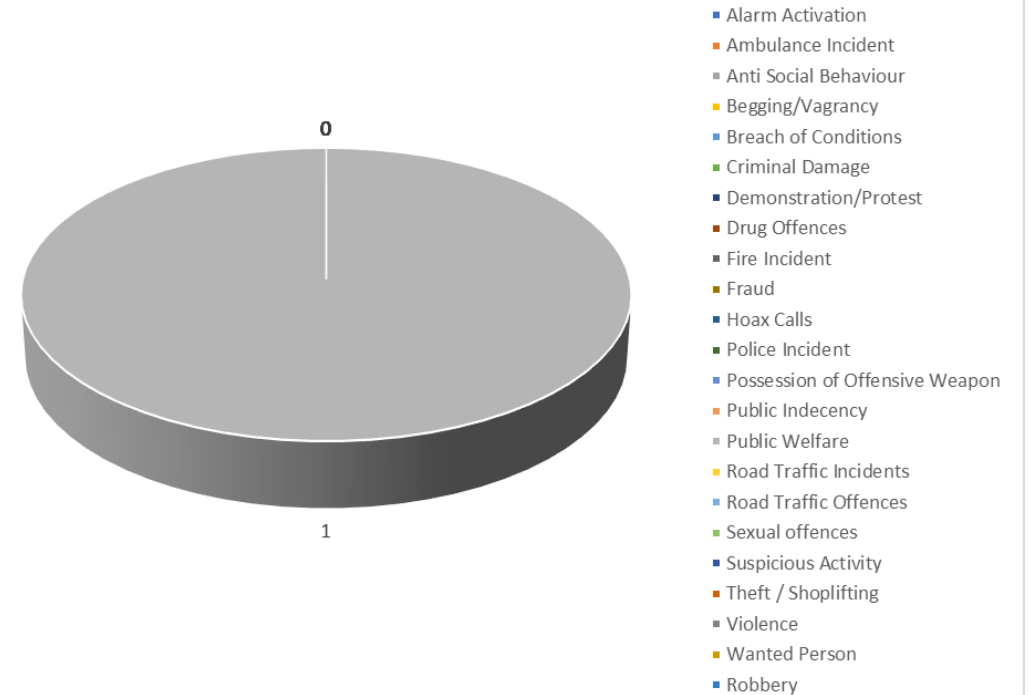
TOTAL INCIDENTS BY CATEGORY – GODMANCHESTER & YAXLEY APRIL 2024 – JUNE 2024



Incidents in Godmanchester April - June 2024



Incidents in Yaxley April - June 2024



CAMERA PERFORMANCE

APRIL 2024 –
JUNE 2024





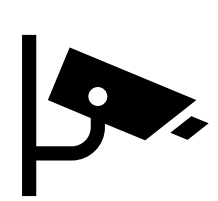
CCTV CAMERA PERFORMANCE APRIL 2024 – JUNE 2024



	Cambs City Faults	HDC Faults	Total Faults	% Downtime
Q1	40	31	71	1.88%
Q2				
Q3				
Q4				

Overall, the camera performance remains reliable, faults logged by operators are dealt with in a timely manner.

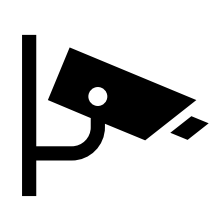
As of the end of June '24, there were a total of 812 operational CCTV cameras across both councils.



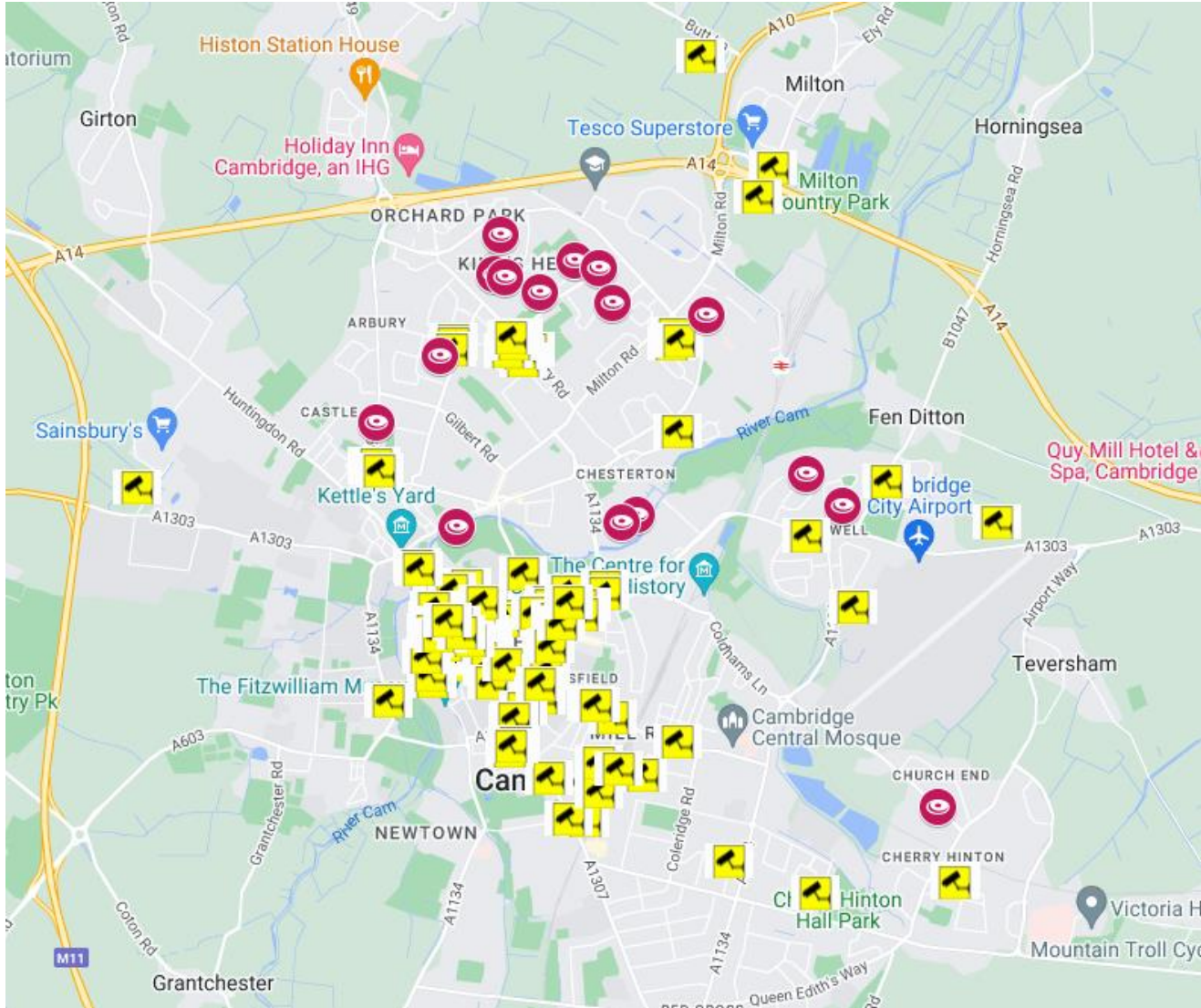
VIEWING REQUESTS (APRIL 2024 – JUNE 2024)

Type of requests	Total
RIPA Requests	1
Third Party viewing requests	5



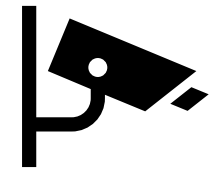


CCTV CAMERA MAP – CAMBRIDGE CITY AS OF JUNE 2024

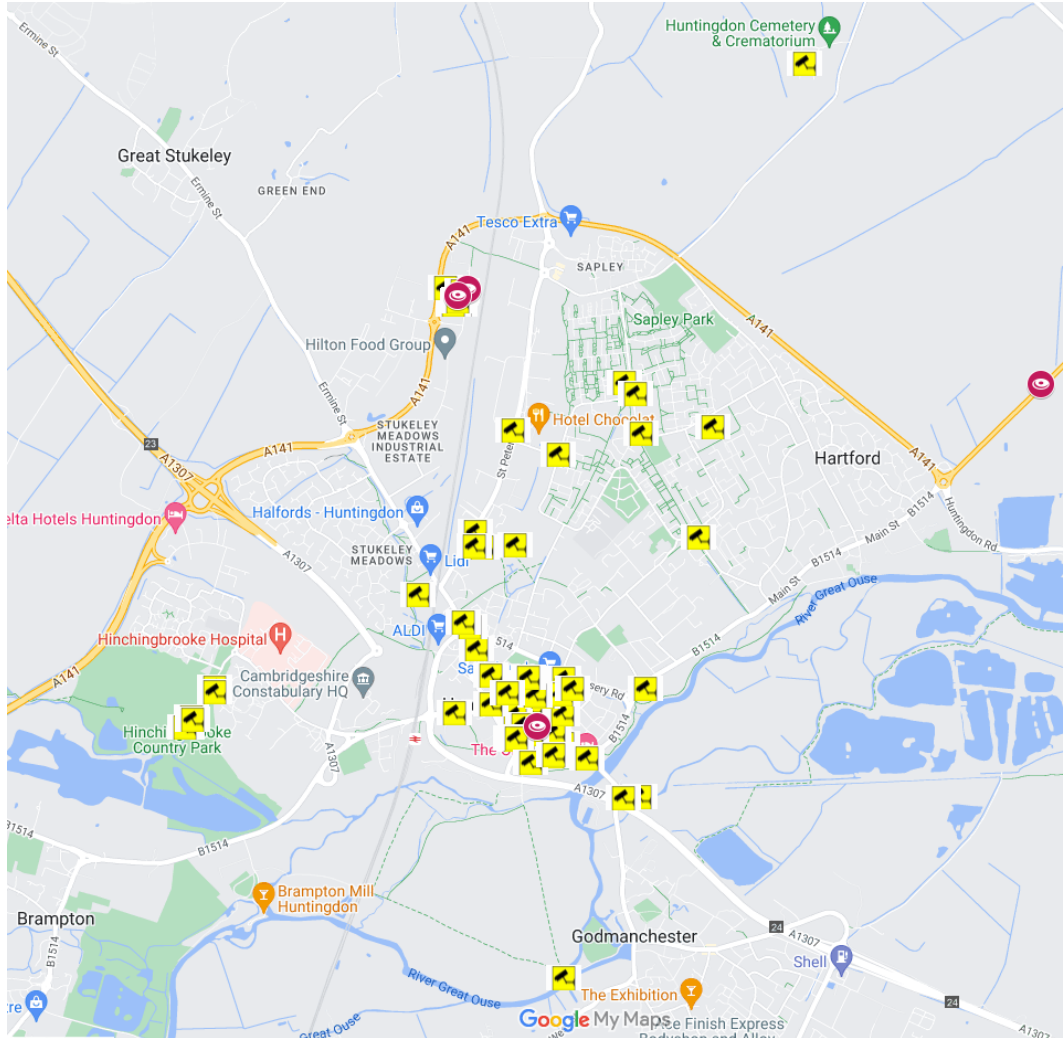


Cambridge Cameras – 383 cameras covering the city centre, Milton and Arbury

<https://www.huntingdonshire.gov.uk/cctv>

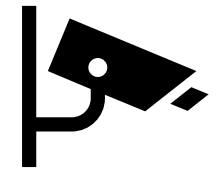


CCTV CAMERA MAP – HUNTINGDON & GODMANCHESTER AS OF JUNE 2024

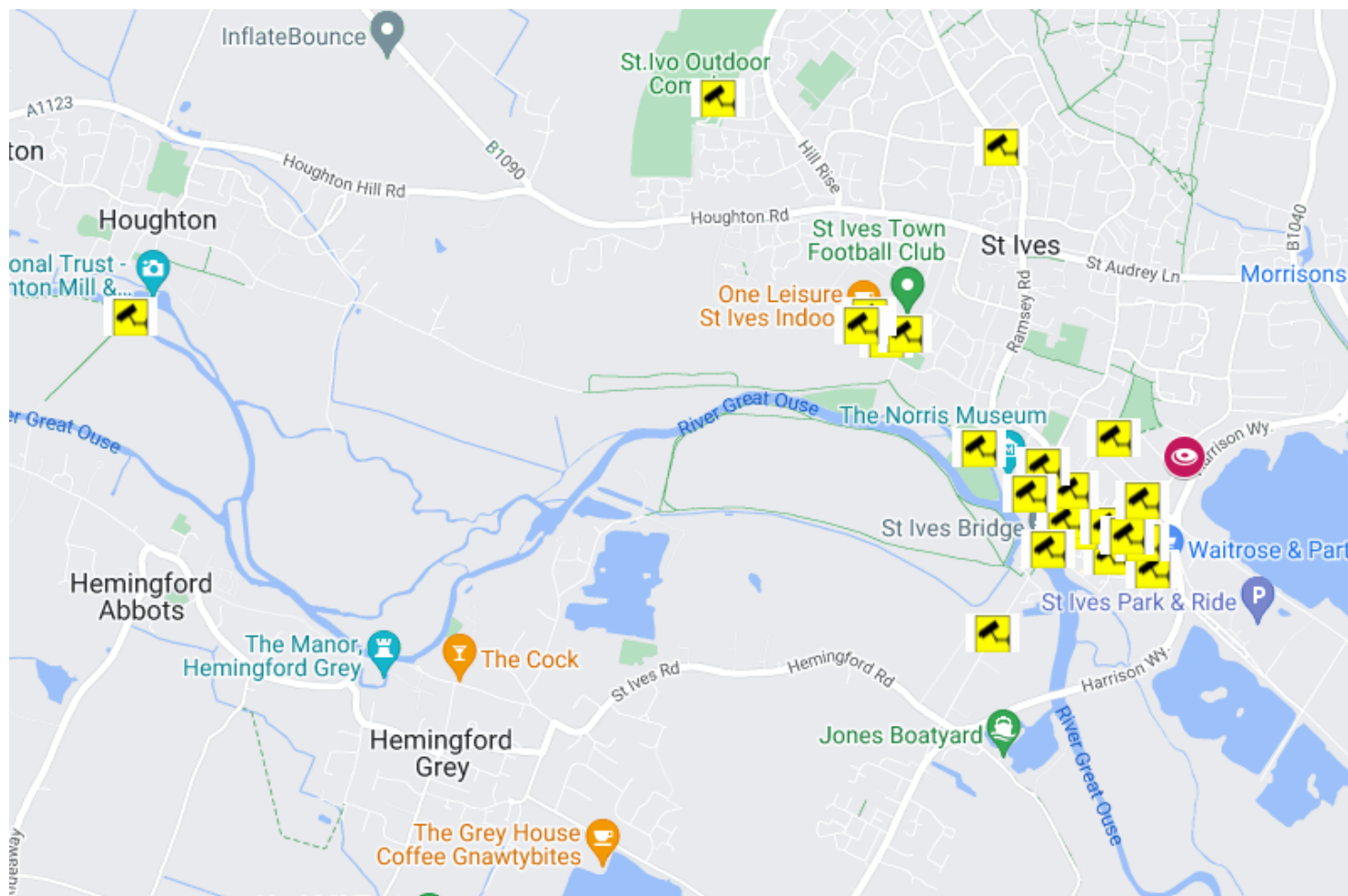


Huntingdon Cameras – 234
cameras (including cameras located
at Huntingdon Crematorium and
Godmanchester)

[CCTV - Huntingdonshire.gov.uk](https://www.huntingdonshire.gov.uk)

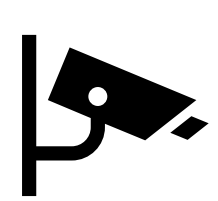


CCTV CAMERA MAP – ST IVES & HOUGHTON AS OF JUNE 2024

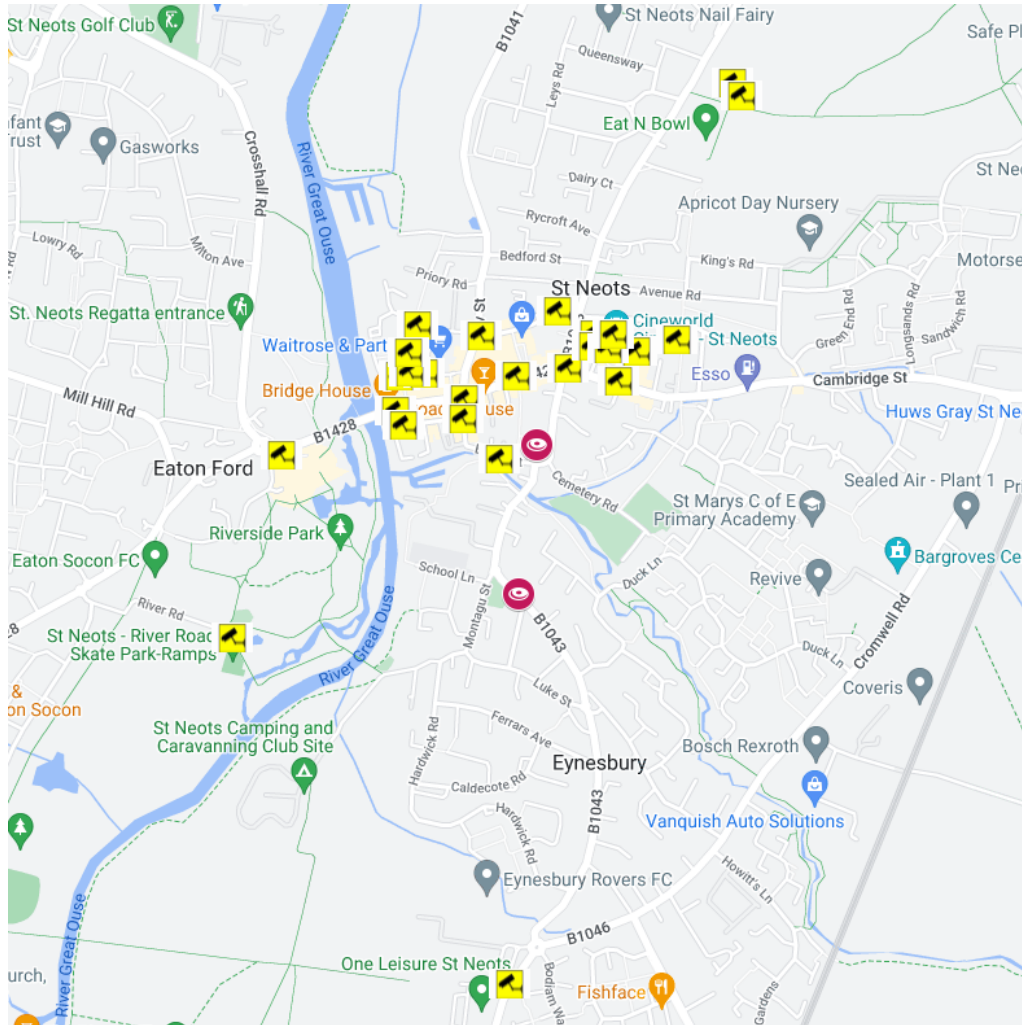


St Ives Cameras – 110 cameras (including one leisure centres)

<https://www.huntingdonshire.gov.uk/cctv>

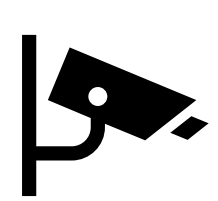


CCTV CAMERA MAP – ST NEOTS AS OF JUNE 2024



St Neots Cameras – 60 cameras

<https://www.huntingdonshire.gov.uk/cctv>

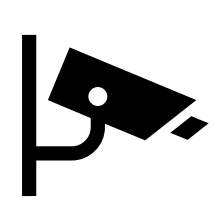


CCTV CAMERA MAP – RAMSEY AS OF JUNE 2024

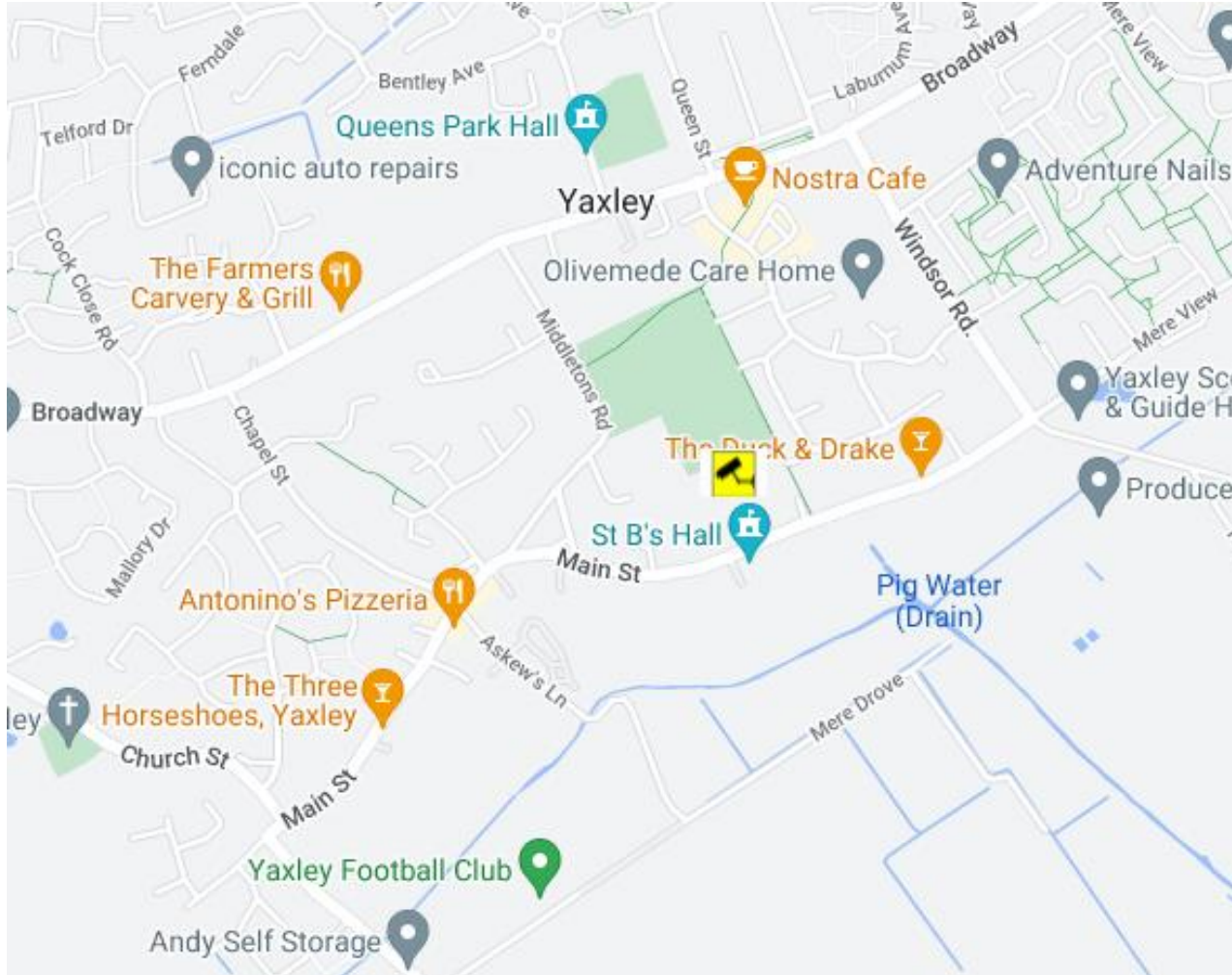


Ramsey Cameras – 14 cameras

<https://www.huntingdonshire.gov.uk/cctv>

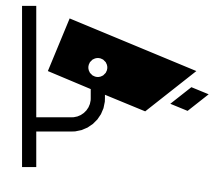


CCTV CAMERA MAP – YAXLEY AS OF JUNE 2024

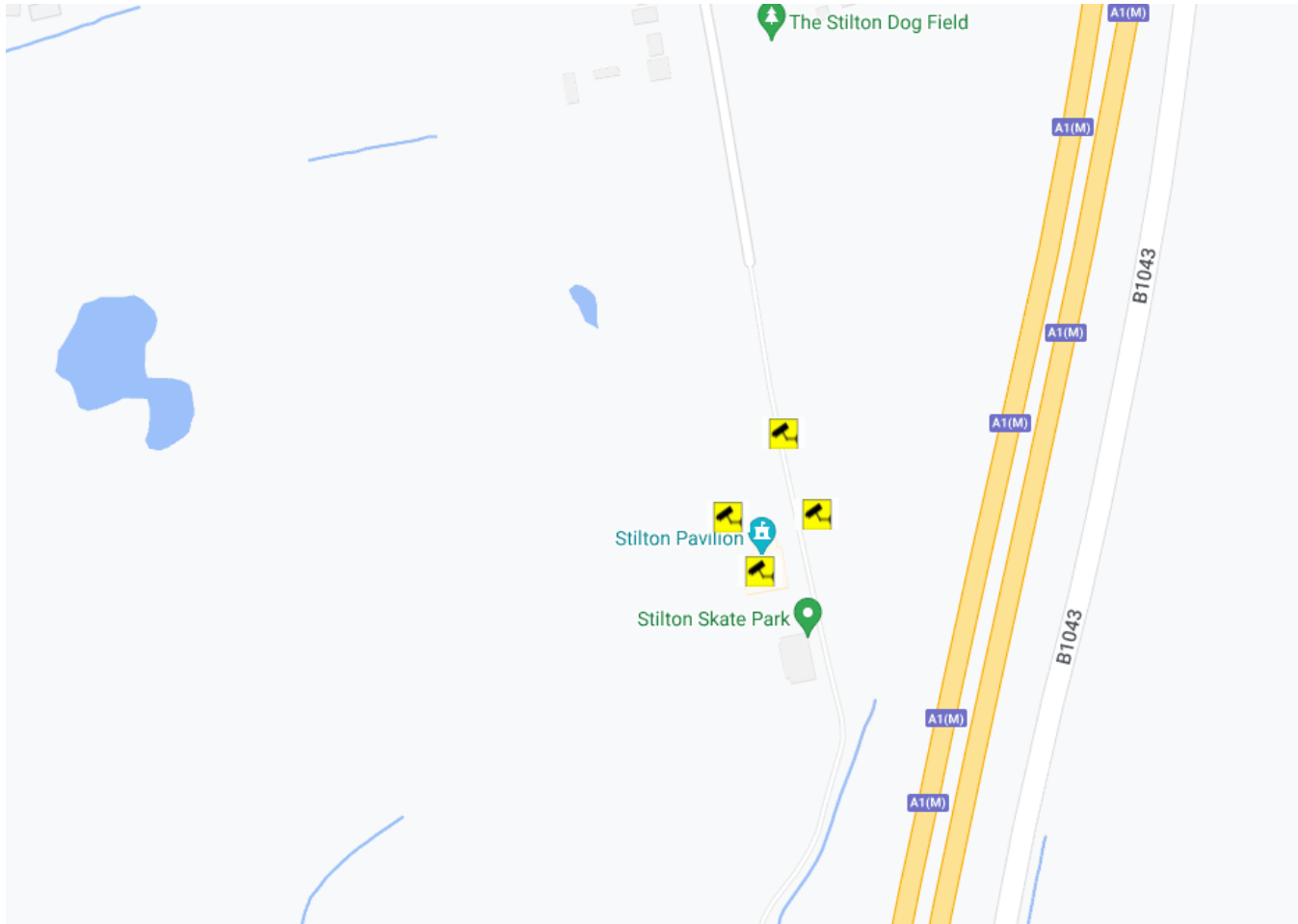


Yaxley Cameras – 1 camera

<https://www.huntingdonshire.gov.uk/cctv>

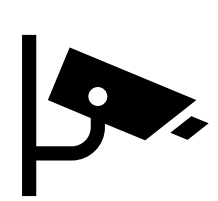


CCTV CAMERA MAP – STILTON AS OF JUNE 2024

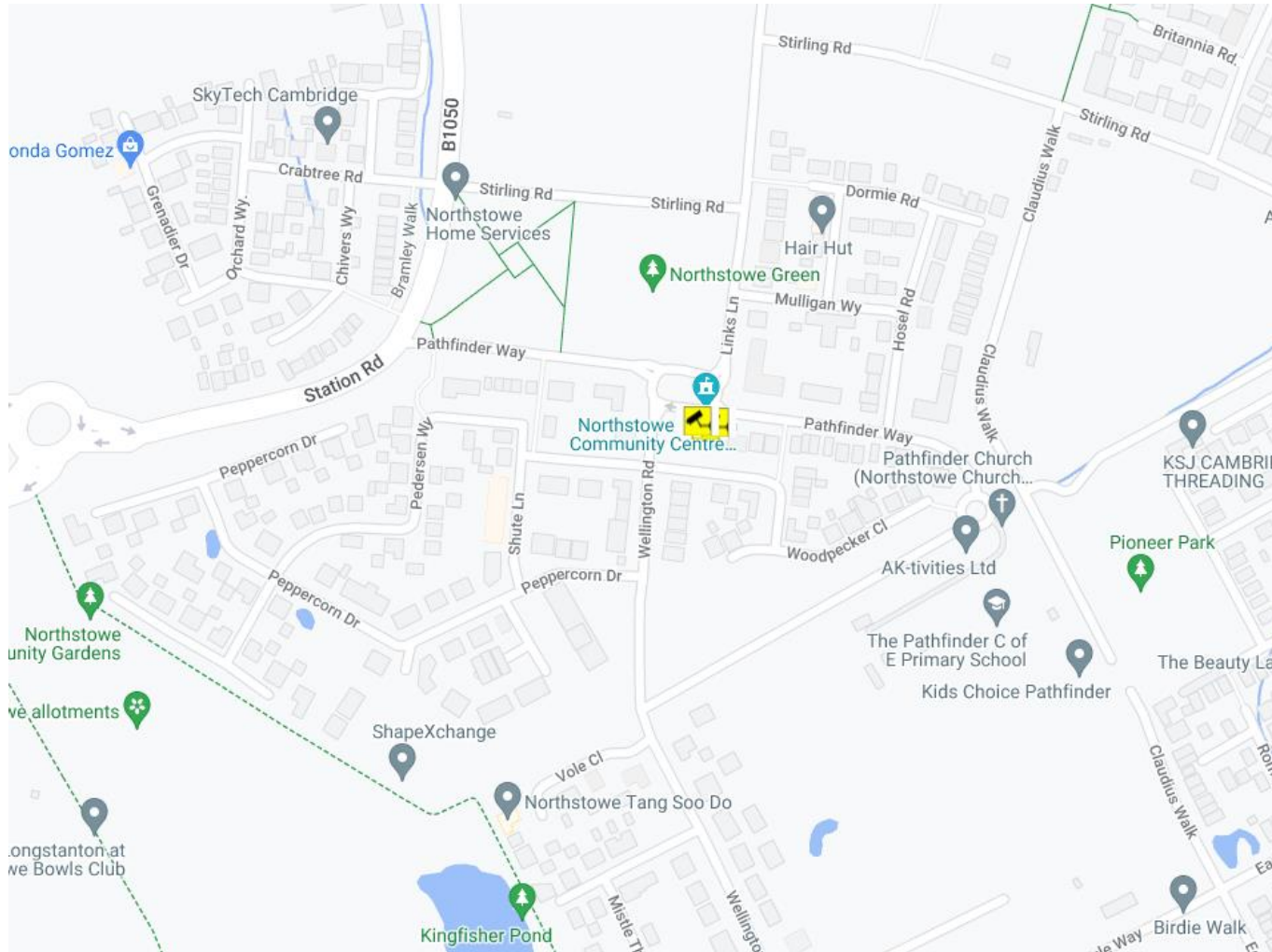


Stilton Cameras – 9 cameras

<https://www.huntingdonshire.gov.uk/cctv>



CCTV CAMERA MAP – NORTHSTOWE AS OF JUNE 2024



Northstowe Cameras – 3 cameras

<https://www.huntingdonshire.gov.uk/cctv>